

Al-powered legal drafting:

The definitive guide for legal professionals



This guide will:

- Explain Al-powered legal drafting and its benefits
- Suggest critical elements to look for in an Al-powered drafting tool
- Provide guidance on how to influence leadership to approve a new system
- Offer best practices for introducing a system to your organization to ensure adoption

Let's face it: drafting legal documents involves a lot of brilliance and a lot of tedium. New legal technology tools promise to reduce the monotony with artificial intelligence (AI), giving legal professionals more time to focus on strategy, negotiations, and client or stakeholder relations. How do you know what to look for and which systems to trust — and once you choose a system, how do you make sure your legal colleagues use it?

Legal professionals across sectors face incredible time pressure. If you charge by the hour, you need to show your clients that you are efficiently using your hours. If you work on a flat-rate basis, you need to make those matters profitable. If you work in-house for a government agency or corporation, you probably need to handle an increasing workload with flat to declining budgets. Al holds great appeal, but many legal professionals want to tread carefully before entrusting work products to an Al tool. This guide is here to help you understand Al-powered legal drafting and move forward with confidence.

The basics of AI-powered legal drafting

What is Al-powered legal drafting? How is it used?

Al-powered legal drafting tools guide you through document creation with legal information, suggested language and clauses, and editing tools right at your fingertips.

Al-powered legal drafting tools put a powerful suite of resources at your fingertips, accelerating your workflow throughout the entire process — from document creation to review and finalization. These tools offer intelligent assistance, helping you generate accurate and thorough drafts much faster than traditional methods. Think of it like having a comprehensive legal library and research assistant readily available, empowering you to tackle complex tasks with greater efficiency.

Legal professionals working on documents such as contracts can use an Al drafting tool to perform the following tasks.

Find a previous, related document. Rather than spending precious time searching for work products to reuse, use generative AI (GenAI) and natural-language searching to get to the right starting point quickly.

Create contract drafting consistency with legal playbooks. Your legal drafting tool can help you enforce your organization's guidelines. Junior lawyers can learn and draft more quickly on their own, and senior lawyers can spend more time counseling on case strategy and less time reviewing documents.

96%

of legal professionals report that they do not feel their drafting tools are efficient. **Find, create, and modify clauses.** A legal drafting tool should easily connect you to current market standards to get your clauses just right.

Refine and review formatting. Analyze to find common drafting errors like misaligned definitions, missing dates, erroneous cross-references, inconsistent language, and more.

Compare and redline. Deviation detection compares documents like third-party contracts to playbook standards or evaluates versions of your contracts to understand how documents differ from one another.

What value does AI bring to legal drafting?

According to Thomson Reuters® customers, most lawyers spend 40% to 60% of their time drafting documents. While much of this time involves strategy, too much time goes into busy work that leads to frustration. In fact, 96% of legal professionals report that they do not feel their drafting tools are efficient.

With the emergence of GenAl and a growing knowledge of how to apply it to the legal space, lawyers have new options to drive efficiencies across the end-to-end drafting process.

Better starting points. Finding the correct starting point while drafting is one of the most widely recognized pain points for both new and seasoned lawyers. Many acknowledge that there is a certain art to choosing the right starting point that can have implications for the ease or difficulty of the entire drafting and negotiation process. Poor choices at the outset can lead to inefficiencies, client disappointment, and write-offs.

Better output. Compliance with laws and guidelines, adhering to customer expectations, aligning with internal guidance, and ensuring formatting consistencies are incredibly cumbersome. Using technology to navigate these tasks leaves more time for strategy and legal expertise, leading to better legal work product.

Key considerations: What to look for in a GenAl-powered legal drafting tool

What capabilities do you need?

Look at your legal organization's drafting practices and see where the biggest bottlenecks and frustrations lie. Then, evaluate AI-powered legal drafting tools against those priorities. Some of the most needed capabilities include:

- · Finding a good starting point with model documents and templates
- Finding relevant clauses
- Drafting and modifying clause language
- · Creating and managing custom playbooks or leverage Practical Law playbooks
- · Comparing contracts using deviation detection
- · Analyzing documents for formatting or grammatical errors
- · Converting text or image PDFs to Microsoft® Word

Customers indicated CoCounsel Drafting saved them as much as

50%

of the time spent drafting legal documents.

What content is the AI pulling from?

The content **GenAl tools** train on determines their quality. Choose a tool that draws from content you trust and that allows you to verify the accuracy of its responses yourself..

Does the tool use your data to train the model?

Select a tool that does not permit third-party AI models to retain or train on customer data. Review the provider's AI and ethics principles to be sure they align with your organization's standards and expectations.

Does the AI mitigate hallucinations and errors?

GenAI tools are built on large-language models (LLM) that read the training data and predict the most likely next word when responding to your query. This approach can lead to errors and hallucinations, where the tool invents cases, clauses, and facts to fit the model. Choose a tool that employs a retrieval-augmented generation (RAG) approach so users can be confident the model has only based its answer on verified data.

What are the tool's security protocols when working with third-party GenAl vendors?

Verify that the provider uses the most advanced data security controls available. For instance, Thomson Reuters currently utilizes cloud-based generative AI models from reputable providers. These models operate through a zero-retention API that gives our customers the most advanced data security controls the cloud provider makes available.

Are contractual controls in place with third-party service providers to protect customer data?

Ensure that your vendor has contractual controls in place to expressly prohibit LLM providers from retaining or using your data to train their models.

Making the case for an Al-powered legal drafting tool

Calculating return on investment

Any new expense requires a <u>business case</u> and a compelling financial justification. Many organizations use return on investment (ROI) to calculate the benefits of adopting new tools. This measure can help you quickly communicate value and compare your options.

The ROI formula is (Gain from Investment – Cost of Investment) / Cost of Investment. There are tangible and intangible gains to calculate.

Tangible benefits for your ROI calculation

Customers indicated CoCounsel Drafting saved them as much as 25% to 50% of the time spent drafting legal documents.

Reduced write-downs on invoices for law firms. Corporate clients may be more willing to pay their total invoices if they know their outside counsel is using the most efficient tools possible and devoting more time to strategy.

Reduction of external legal spend for legal departments. Corporate law departments and government agencies may be able to keep more work in-house. Automation means you can bring some work that you traditionally outsourced back in, leading to cost savings and getting through matters faster.

Intangible benefits of ROI calculation for AI-powered legal drafting tools

The intangible benefits include:

- · Reduced time on legal drafting
- Improved outcomes
- Better training and onboarding for new legal professionals and associates
- · Shorter time to respond to client or business requests
- Reduced risk of errors in contracts

Influencing key stakeholders

Given the attention that GenAI is getting, you will likely receive a lot of questions and attention with your AI-powered legal drafting implementation. Different stakeholders will have a variety of topics they will want clarified. Here are some to consider:

Legal professionals and leadership will want to know that the system you choose draws from trusted content, keeps client data secure, and can reduce or eliminate hallucinations and errors.

Legal operations and support staff will want to understand your expectations for adoption, how the solution will fit into the larger tech stack and integrate with enterprise solutions, and how scalable it is. They can help prioritize this initiative on the technology roadmap.

Clients and business partners will want to know that their data is secure and is not being used to train the model for future use.

The finance team will want to understand the ROI, payback, and net present value of increasing spend on drafting tools.

Technology partners will have questions about security, data management, integrations, compatibility, upgrades, and maintenance.

Depending on your organization's cost or revenue model, you may have to answer questions about what timekeepers will do with the time they're saving. If your organization charges by the hour, you'll need to show that revenue is not at risk. Indeed, clients or stakeholders are likely to appreciate more time going into strategy than drafting, but you'll want to include that in your considerations.

Getting started: Successful change management within a legal organization

Changing how legal professionals draft their work product won't just happen, even with the best tool on the market. You will need a strategic approach and buy-in from stakeholders.

One question you should answer early on is, "What does success look like?" Are you aiming to have everyone adopt Al-powered legal drafting? Or are you simply making it available to employees to use as they see fit? You may decide to implement usage metrics to see how quickly your team is adopting the new tool. If hitting specific targets is important to you and your organization, you'll want a thoughtful change management process to support the rollout.

There are four vital principles essential for the success of a change initiative:

Employees who see the point of the change — and agree with it — are more likely to get on board

If individuals don't believe in the overall purpose of the change, you will see conflict and inaction. Make goals explicit, reinforce them, and help people understand the role they play in achieving change.

2. Accompany the new behavior with recognition and reward systems

Articulate the change's rewards and personal benefits for individuals so that change is more likely to happen. These benefits could be new skills, opportunities for advancement, and participation in strategic goals.

3. Prioritize the skills employees need to adapt to the change

Invest time and resources into training employees in the right skills to adapt to the change. Without the requisite know-how to maintain the new way of working, employees will inevitably default to what they did before.

4. Role models within the organization also need to display the new behavior

Change champions are a must at every level. Recruit employees who "walk the talk" to act as role models. If employees see colleagues at their peer level achieving relatable success with the new system, they're much more likely to adopt it.

The case for Al-powered legal drafting tools

Al-powered legal drafting tools can help your organization automate the creation of legal documents and contracts. You and your colleagues can drastically reduce the amount of time you spend figuring out where to start and what language to use. With those time savings, you can focus more on strategy, negotiation, and providing counsel. You'll be able to dramatically reduce the effort, duration, and cost involved with drafting, helping your team improve consistency and reduce risks while allowing lawyers to focus on high-priority tasks.

With this guide, we've explored the definition and uses of Al-powered legal drafting tools, explored some of the issues you should consider when selecting such a tool, and provided guidance on making the case for the tool within your organization. The guide also includes tips for successful change management to ensure your team sees the full benefit of Al-powered legal drafting.

Legal AI drafting: Introducing CoCounsel Drafting

CoCounsel Drafting from Thomson Reuters represents a significant advancement in Alpowered legal drafting technology. This professional-grade, end-to-end drafting solution is designed specifically for legal professionals, enabling them to streamline the drafting process from start to finish directly within Microsoft Word.

With CoCounsel Drafting, legal professionals can efficiently manage the drafting of documents and contracts, leveraging the following capabilities::

- Optimal starting points. Identify the most effective starting points for your drafting tasks by searching across your own DMS repositories or leverage templates from Practical Law™ and Contract Express®.
- Trusted content integration. Utilize recommendations for high-quality clause language based on Practical Law content and your own contract repository.
- Contract playbooks. Easily create preferred and required clause language and negotiation guidance, or leverage Practical Law playbooks, to be used throughout your organization.
- Seamless Microsoft Word integration. Enjoy a fluid drafting experience without the need to switch between applications.

By incorporating CoCounsel Drafting into their workflow, legal professionals can significantly reduce the time they spend drafting and reviewing documents, increase productivity, and maintain high standards of accuracy and quality, all while working within the familiar environment of Microsoft Word.

Reimagine drafting work with <u>CoCounsel Drafting</u>. It eliminates the pains of everyday drafting using secure GenAl capabilities trusted by legal professionals.

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