DT MAX T3

DT MAX T3 - USER GUIDE



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ABOUT THIS DOCUMENT

This document is intended for any user of DT Max, be it a beginner or advanced user. In this guide, we will cover the multitude of features offered by DT Max and present in its three screens.

On DT Max's first screen, the **Client List**, we will view how to effectively personalize and sort your client list in order to access specific clients with ease and speed.

On DT Max's second screen, the **Data Entry**, we will discuss the concept of using keywords to enter your clients' tax information. We will delve into the various tools provided by DT Max to enter as well as search for these keywords.

On DT Max's third screen, the **Tax Return**, we will discuss the different forms that are generated as well as the many review tools available such as field tags and the QuickSource feature.

Finally, we will cover the proper setup and configuration of the **Preferences** menu which will include the Identification, User's defaults, and Forms Manager sections amongst many others.

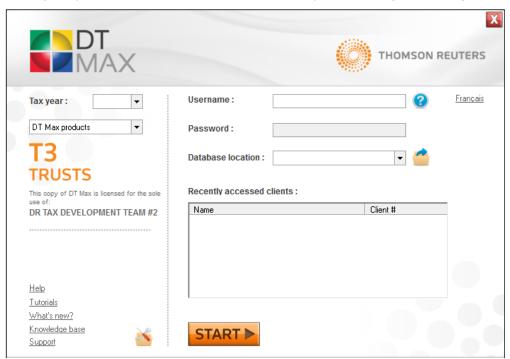


DT MAX BASICS

In the following paragraphs, we will see the basic features of DT Max.

SPLASH SCREEN

When you open DT Max, the first screen that will be presented to you is the **Splash Screen**.



You must first select a folder that will house the files of your Client Database. You may select your **Database location** by clicking the **browse** icon.





You may now enter a **Username** or **Accountant ID**. A user **Password** may also be added. We will discuss user priviledges and passwords in the Security System chapter.



Select the **Tax year** you wish to access by choosing the appropriate year from the scroll-down menu. Once in the program, you will still have the option to rapidly change taxation years without having to restart DT Max.



Next, select the DT Max product you wish to load. In this case, we will select T3.

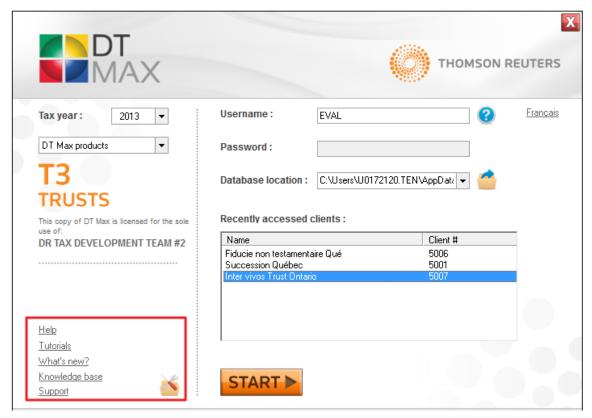




Recently accessed clients will also be listed on this screen. You may access them directly by double-clicking the desired client. DT Max will load the Client List screen with the selected client highlighted.

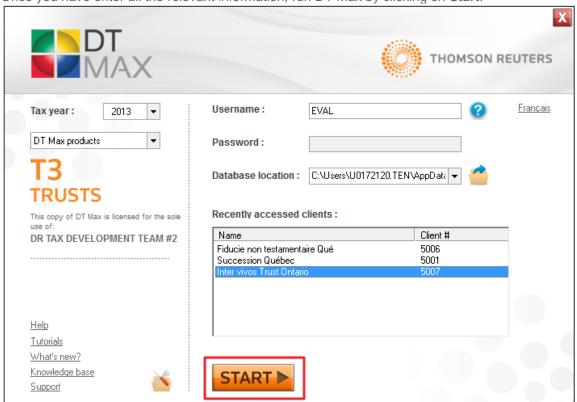


The **Splash Screen** also provides many useful links such as the knowledge base, online video tutorials, and the DT Max support page.





Once you have enter all the relevant information, run DT Max by clicking on Start.





CLIENT LIST

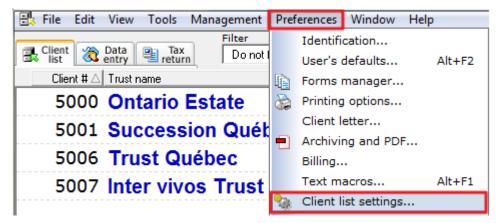
When you start DT Max, the first screen you will enter is the Client list. The Client list displays all the client files that are currently being processed as well as the client files that have been carried forward from one year to the next.

Certain basic information of every client's file is displayed directly in the Client list. For example, you can view the client's number, trust name, account number, year-end, Processing Status, etc... All this information is displayed directly in the Client list.



Personalizing the Client List

In order to personalize the Client list, go to the Preferences Menu, and select Client List Settings.

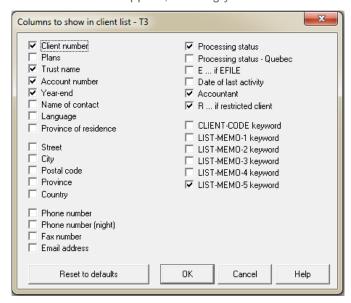


You can also personalize the Client list by clicking on the Customize Client List icon.

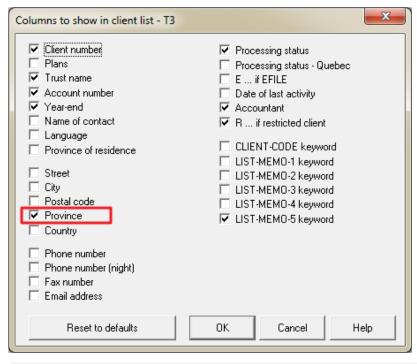




A new window will appear, allowing you to select the information you want to add or remove from the Client list.



By ticking a box next to any item in this window, DT Max will add that information as a column in your Client list.







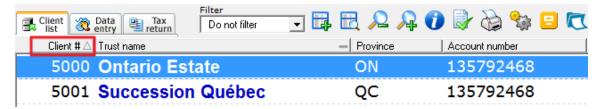
Sorting the Client List

Certain columns of the customer list can be sorted such as the client number, trust name and year end.

To sort your list by **Trust name**, just click on the name column. The symbol "-" will become an arrow, indicating that the customer list was sorted by name.

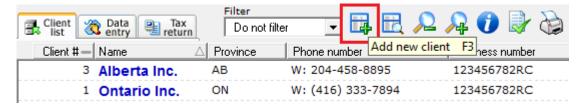


To sort your Client list in numerical order, click on the **Client #** column. The symbol "-" will become an arrow, indicating to you that the Client list has been sorted by client number.



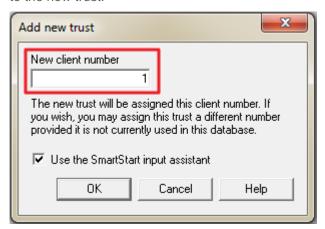
Adding a new client to the Client List

In order to add a new client to your Client list, simply click on the **New Client** icon. You can also add a new client by pressing **F3** on your keyboard.

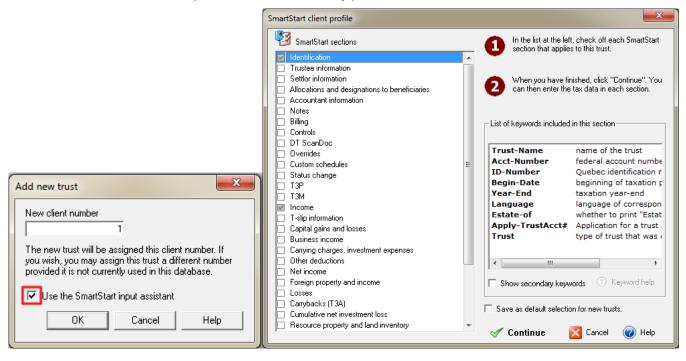




A window will appear to configure the new trust. You can change the client number that is automatically assigned to the new trust.



The SmartStart input assistant is a tool that will allow to add keywords in the Data Entry screen of your client file. More details on this tool will be provided in the Data Entry portion of this document.





Finding clients within the Client list

To find clients that are already in your Client list, go to the **Find Client** box, located at the top right of your screen.



In the **Search by** drop-down menu, choose the type of search you want to perform. You can search your clients by Name, Client number, or Phone number.



Increasing/Decreasing Font in the Client List

To increase the font within your Client list, click on the **Zoom in** icon. You can also hold **CTRL** and press "+" on your keyboard.



To decrease the font within your Client list, click on the **Zoom out** icon. You can also hold **CTRL** and press "-".on your keyboard.







DATA ENTRY

Once you have created the new trust, you will enter the Data Entry screen. The Data Entry screen is where all tax information is entered for your client's tax return. You enter this information through **Keywords**. Each keyword represents a question DT Max is asking you on your client's file. In order to complete your client's tax return, you must "answer" the questions the program is asking you through the keywords.

Adding keywords in the Data Entry

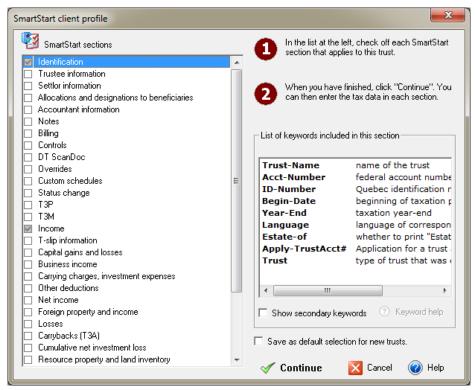
There are 3 ways of adding keywords within your client's Data Entry.

SmartStart Client Profile

To access the SmartStart Client Profile, you can click on the SmartStart client profile icon, or press ALT-F3.



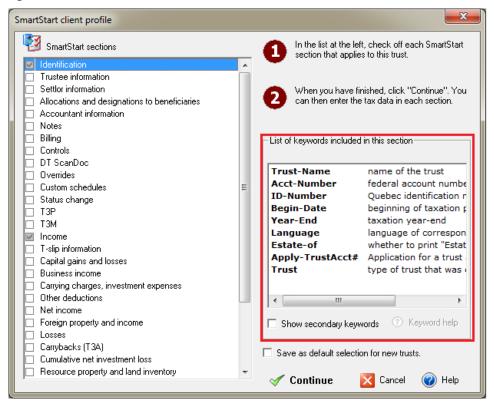
A new window will appear, allowing you to pick sections that are pertinent to your client's tax return.



All keywords that are located within the Data Entry screen are grouped into the **SmartStart sections**. Simply select the pertinent sections to your client's tax return, and DT Max will add the appropriate keywords for you.



When selecting a section on the left, DT Max will show you the keywords that belong within that section on the right.

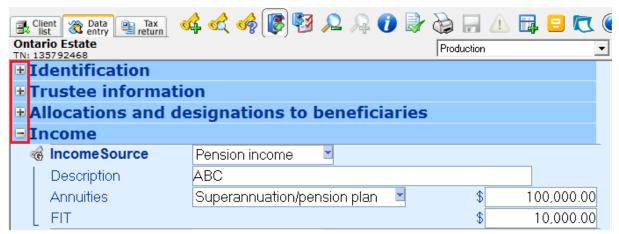


After making your selections, you can save those selections as a default for any upcoming new trusts.



Click on **Continue** to add the sections selected into your client's Data Entry.

Expand the sections by simply clicking on the "+" symbol to the left of the section header. Complete the appropriate keyword accordingly.





Manual Entry of keywords

To manually enter keywords into the Data Entry, simply click on the Add keyword icon, or press F11.

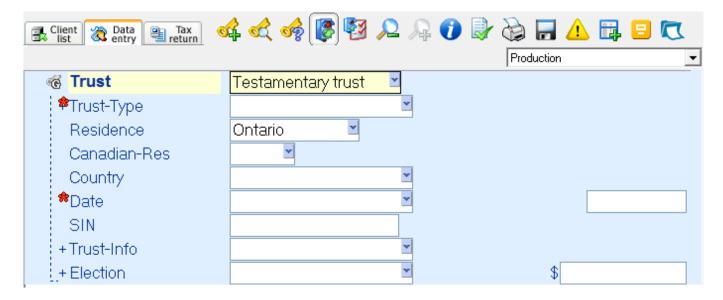


In the window enter the new keyword.



You can enter topics as keywords. For example, you can enter **Trust** as a keyword.





You could also enter a slip as a keyword. For example, T3.



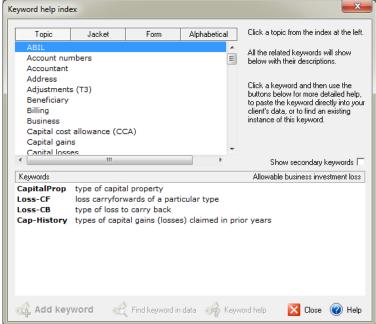


Keyword Help Index

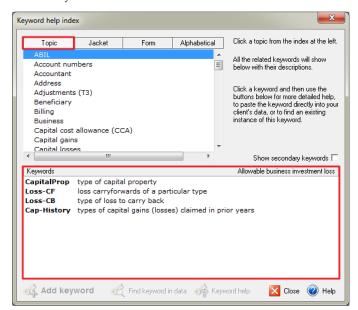
To access the Keyword Help Index, click on the **Keyword Help Index** icon, or press **F8**.



A new window appears allowing you to search your keyword through several methods.

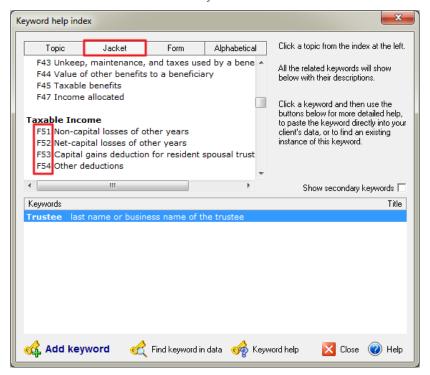


When you click on the **Topic** tab, DT Max presents you with various topics or subjects that you can choose from in order to locate the keyword you need. Once you find the topic that is suitable, select it, and DT Max will present to you a list of keywords you can use. Double-click on the keyword you need, and DT Max will add it to the client's Data Entry.

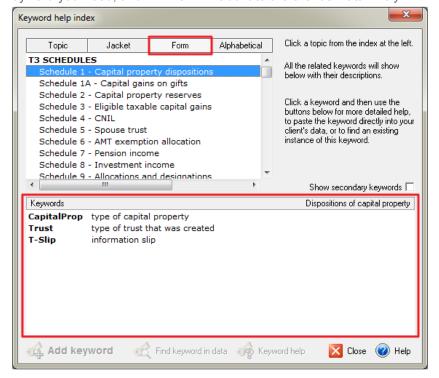




When you click on the **Jacket** tab, DT Max presents you with all the line numbers that are located on the tax return for both the Federal and Quebec returns. Click on a specific line number, and DT Max will present to you a list of keywords you can use to enter an amount on that specific line. Double-click on the keyword you need, and DT Max will add it to the client's Data Entry.



When you click on the **Form** tab, DT Max presents to you all the forms of the tax return that it calculates, including those from the Quebec tax return. Select a specific form from the list, and DT Max will present you with a list of keywords you can use to enter information on that specific form in the client's tax return. Double-click on the keyword you need, and DT Max will add it to the client's Data Entry.





Fields marked with an asterisk

Fields marked with an asterisk require mandatory or important information.

All fields with a red asterisks (*) are mandatory fields. The field cannot be left blank, because it will prevents the calculation of the tax return.



DT Max will generate an error message marked with a red circle in the **Error and warning messages window**. (See section **Errors and Warnings messages**)

Fields marked with blue asterisks (*) requires an important information for the production of the income tax return.



If information is missing, an error message will appear in the **Error and warning messages** window. (See section **Errors and Warnings messages**)

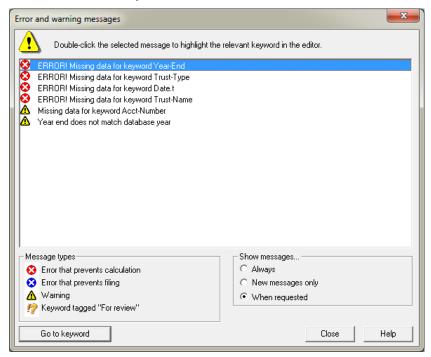


Error and Warning messages

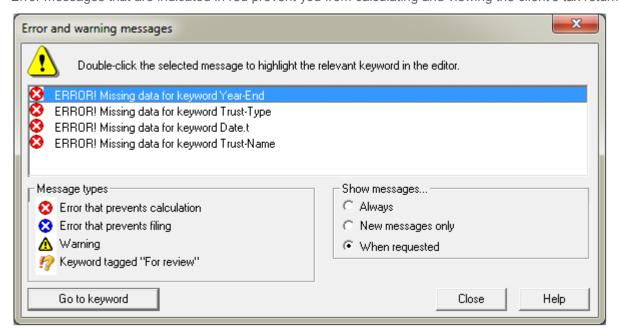
In order to view any errors or warnings you may have in your client's file, click on the **Error and warning** messages icon.



A new window appears, showing you messages of required entries that are missing in the client's file or errors made in the Data Entry.

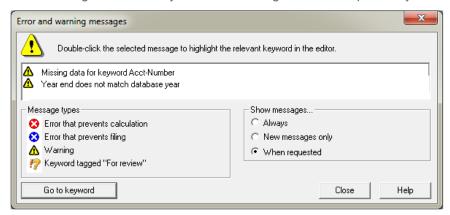


Error messages that are indicated in red prevent you from calculating and viewing the client's tax return.





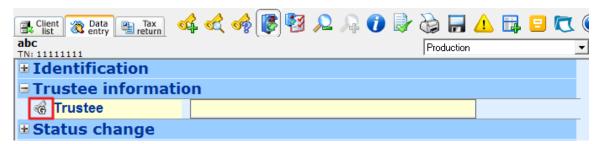
Error messages that are in yellow are warnings that do not prevent you from calculating your client's tax return.



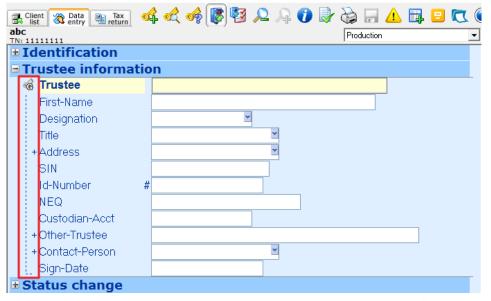
In order to correct an error message, simply double-click on the message itself, and DT Max will direct you to the keyword that you have to complete or correct.

Keyword Groups

Most keywords entered within DT Max are part of what is called a **Keyword Group**. The keyword group starts with a keyword that is in bold, which is called the **Main keyword of the group**. It is delineated by a bracket to the left of the keyword group.



To the left of the Main keyword, you have the **Expand** icon. Click on this icon to expand or close a specific keyword group.





Expanding a keyword group allows you to see the Secondary keywords within the group.

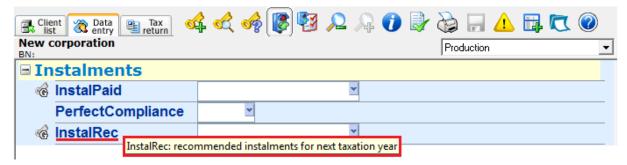
A keyword group has been expanded when the bracket delineating the group is jagged.

When completing a keyword group, you must always complete the Main keyword of the group before completing the Secondary keywords. If you do not follow this rule, DT Max will indicate an error message that will prevent you from recalculating (first element of the group cannot be blank).

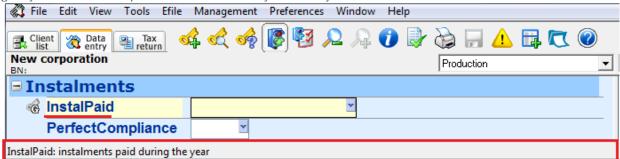
Keyword explanation (functionality)

When encountering a confusing keyword, there are several ways of finding out the functionality of the keyword.

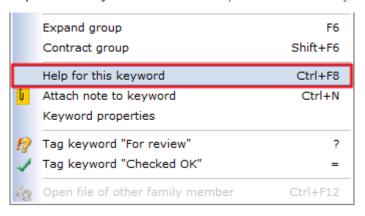
Hover your cursor over a specific keyword, and DT Max will give you a brief description underneath the cursor, that describes what the keyword does.



If you are already on the keyword (highlighted in yellow), look at the bottom task bar of the program. DT Max will give you a brief description of the functionality of the keyword.

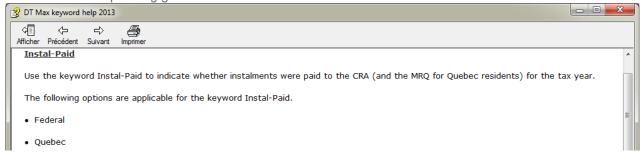


A more detailed way of finding out the functionality of a specific keyword is to right-click on the keyword, and select **Help for this keyword**. You can also press **CTRL-F8** on your keyword.



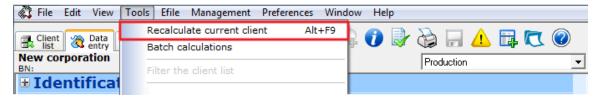


A new window will appear, giving a more detailed explanation on the functionality of the keyword and, if relevant, links to the corresponding government documentation.



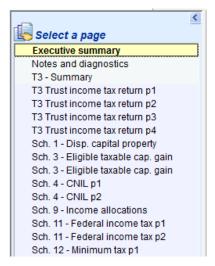
TAX RETURN SCREEN

Once you have completed the Data Entry of your client and you have cleared all the error and warning messages, you are now ready to view the tax return. DT Max will produce the entire tax return based on the entries you have made in the Data Entry. Simply click on the **Tax Return** tab to view the tax return. You can also go to the **Tools** menu, and select **Recalculate current client**, or press **ALT-F9**.



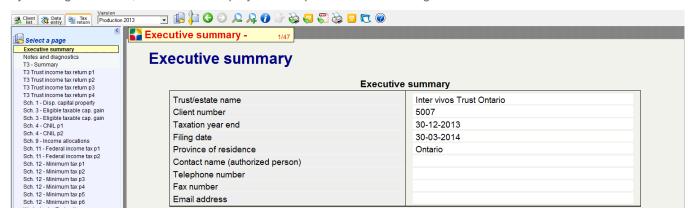
Page Index

On the left-hand side of the screen, you will see a menu with the names of the family members on top and a list of forms below. By clicking on each family member's name, you can see their calculated tax return with all relevant forms below.



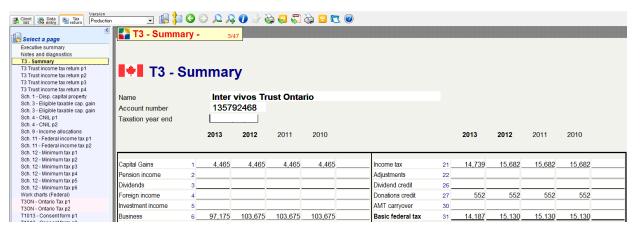


By clicking on a form, DT Max will display the completed form on the right-hand side of the screen.

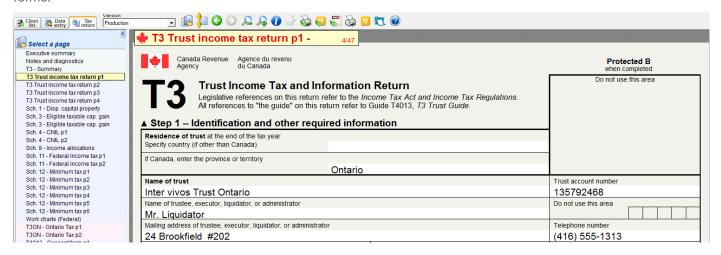


The forms listed in the Page Index are colour coded.

Forms that are shown in grey are **in-house forms**. These are not official government forms. These are forms created by DT Max to give you additional information on your client's return. These include summaries and other calculations that are not found on the tax return.

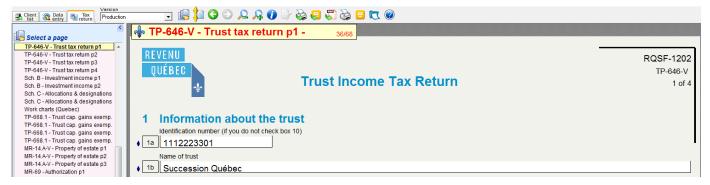


Forms that are shown in beige are the reproduction of the **official Federal forms**. These forms are completed by DT Max based on the entries in the client's data entry. They include the tax return, schedules, and other relevant forms.





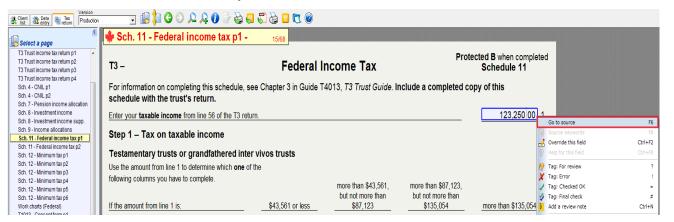
Forms that are shown in green are the reproduction of the **official Provincial forms**, including the Quebec tax return. These forms are completed by DT Max based on the entries in the client's data entry.

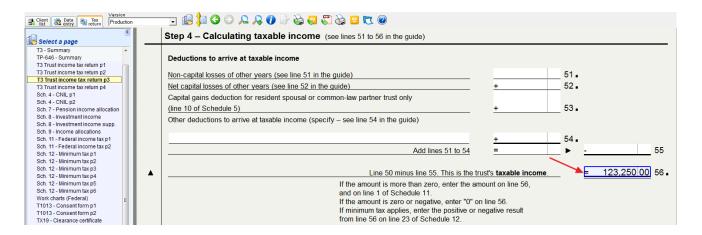


QuickTrack feature

DT Max offers a sourcing feature called **QuickTrack**, which allows you to "source" amount appearing on the tax return by clicking through to the applicable schedules and forms -- and ultimately the original keyword entry.

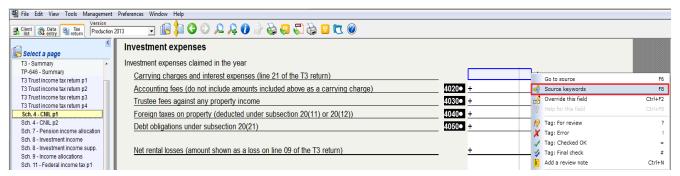
In order to "source" a specific amount on a form to its origin, simply double-click on the amount or right-click it and select **Go to source**. DT Max will take you to the source form where the amount was calculated.



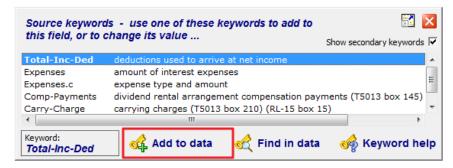




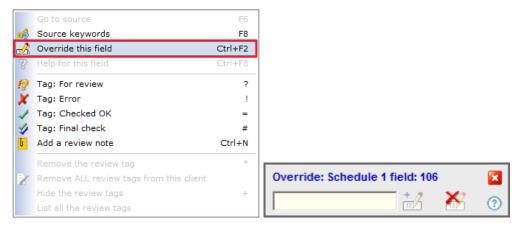
In order to see the source keywords to use for a specific field that is currently blank, simply double-click on the empty field or right-click the field and select **Source keywords**.



A new window will appear with a list of keywords you can use in order to enter an amount within this particular field. Choose the appropriate keyword and select **Add to data**. DT Max will take you back into the Data Entry to the specific keyword that you have selected.



You can also perform field overrides directly on the specific fields using **QuickTrack**. Simply right-click on the field, and select **Override this field**. A new window will appear, allowing you to enter an amount within that field without using the Data Entry.



Disclaimer: We strongly discourage the use of field overrides. They can cause calculation errors. Please contact our support department before using any field overrides.

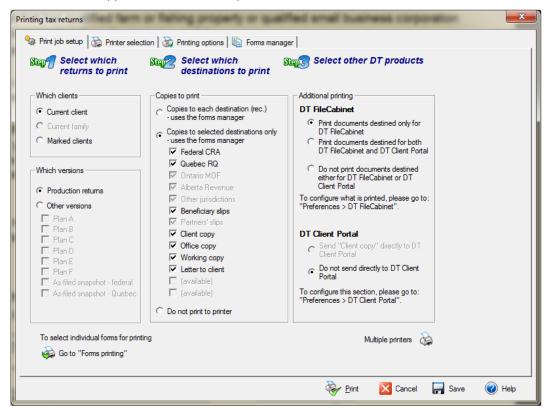


Printing the tax return

Once you have verified the tax return, you are now ready to print. In order to print the entire return or perform what is called **Production printing**, click on the **Production printing** icon.



A new window appears, with several options to choose from.

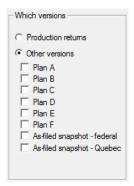


By default, you will be on the **Print job setup** tab. On the left-hand side, under **Step 1**, choose the clients you want to print. Your choices are current client or marked clients.

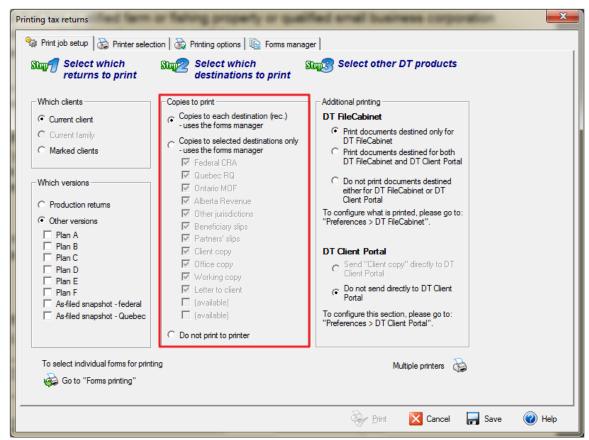




Below, choose which versions of the tax return you want to print: the Production or the Plans (Plans will be discussed in a later chapter)



On the right, under **Step 2**, choose which copies to print. You can print all destinations from the **Forms Manager** or select the specific ones you want to print (Forms Manager will be discussed in a later chapter).

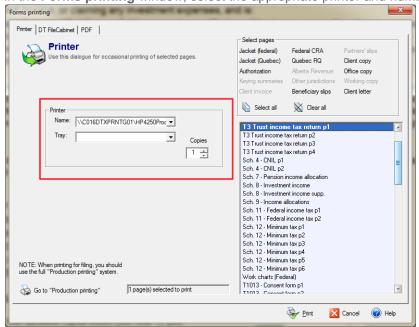


You may also choose to print a selection of pages rather than doing a full production printing. To print selected pages only, click the **Select pages to print** icon.

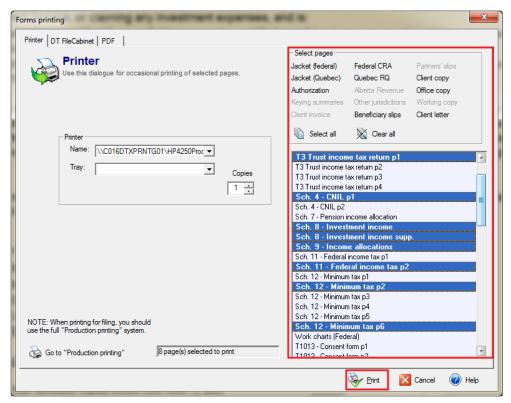




In the Forms printing window, select the appropriate printer and number of copies to print in the Printer section.



In the **Select pages** section, all relevant forms for your client will be listed. Select the page(s) you wish to print and click **Print**.



Tip: You may choose to select the pages one at a time by holding down **CRTL** on your keyboard and clicking the corresponding pages from the list.



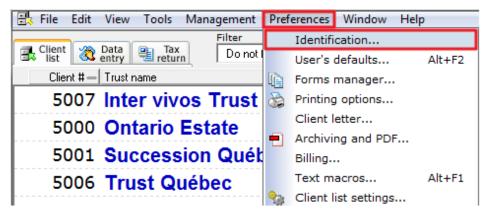
PREFERENCES MENU

The Preferences menu is the place where you can setup DT Max to perform automatic tasks for you. In the DT Max Basics section, we will see the items you should setup at the beginning of every year before starting any files.

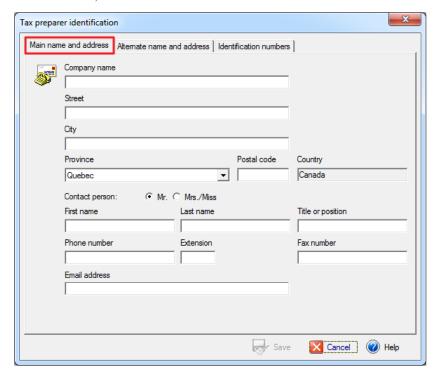
Identification

The Identification section is the place where you will enter your identification information as a tax preparer. DT Max will automatically complete the relevant authorization forms for all your clients in the Client List.

In order to set this up, go to the **Preferences** menu and select **Identification**.

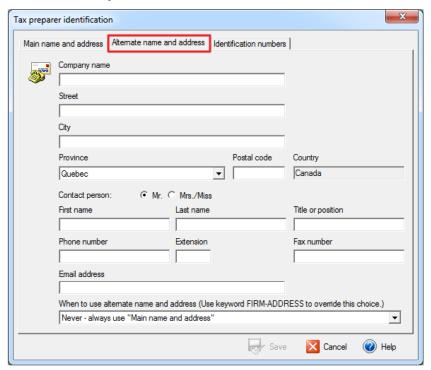


In the first tab, Main name and address enter the identification information of your firm.

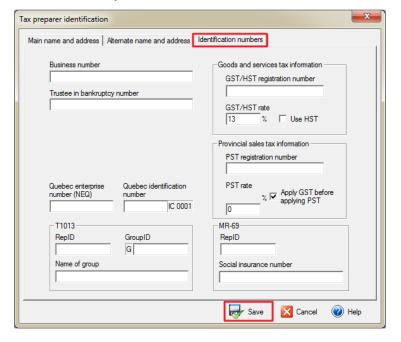




In the second tab, **Alternate Address**, enter an alternate address you can use for certain tax returns. To activate this address in a particular tax return, use the keyword **FIRM-ADDRESS**, and select **Alternative address** in the client's Data Entry.



In the third tab, **Identification numbers**, enter all of your pertinent identification numbers that identifies your tax preparation practice. At the bottom of the window, enter the relevant ID numbers needed for the T1013 and MR-69. Click **Save** once you are done.

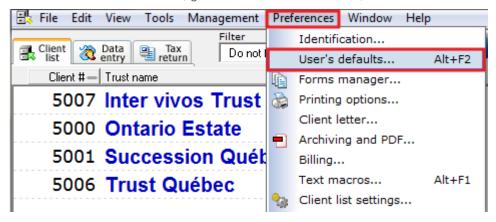




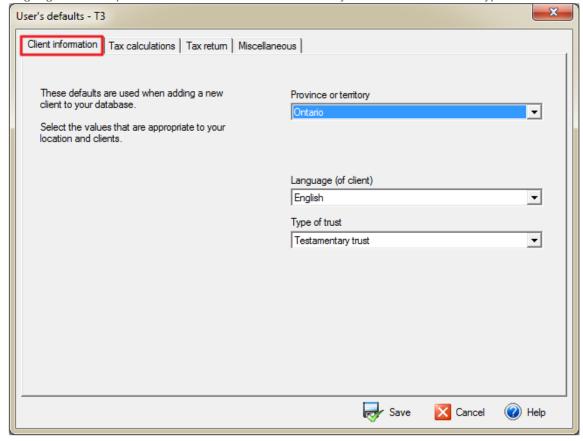
User's Defaults

The **User's Defaults** section is the place where you can choose defaults for all your clients. Through this section, you can have DT Max automatically complete certain areas of your clients' tax returns. Moreover, you can setup technical defaults as well, such as your range of client numbers and a verification system.

In order to access this section, go to the Preferences menu, and select User's Defaults.

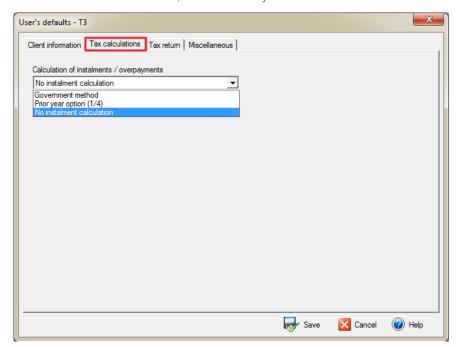


The first tab is the **Client information** tab. Within this tab, you can select the default province of residence, language of correspondence for all new clients added to your Client List and the type of trust.

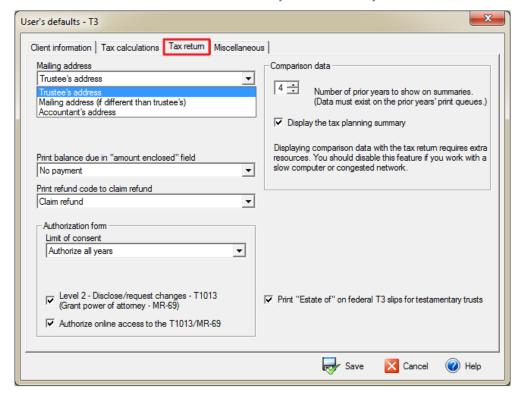




In the Tax calculations tab, indicate how you want DT Max to handle the instalment payment calculation.

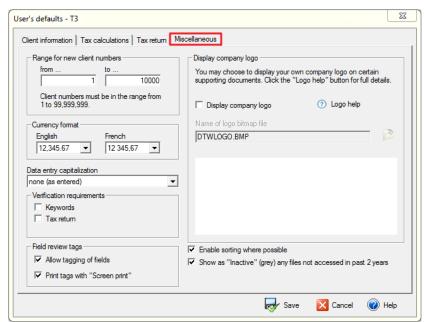


In the **Tax Return** tab, you can set up fields that DT Max will automatically complete in the client's tax return. You can also set up your defaults for the authorization forms generated within your client's tax return. You can set the limit of consent and the level of authorization you want for all your clients.





In the **Miscellaneous** tab, you can setup other preferences such as the range of client numbers, verification requirements (discussed later on), company logo on the client letter, and enabling sorting.

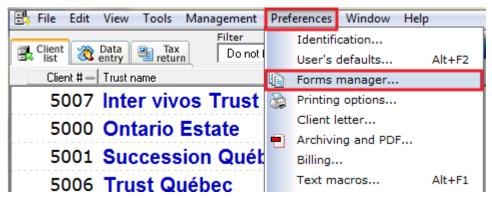


Once you have gone through all the tabs, click **Save** at the bottom of the window, and DT Max will apply this setup to all your clients.

Forms Manager

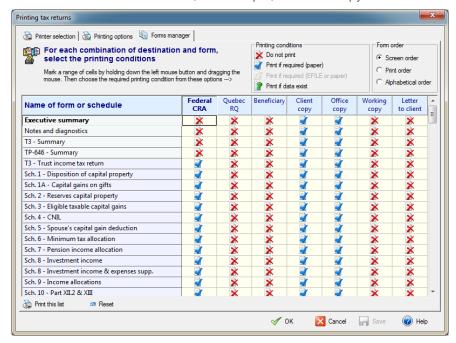
The **Forms Manager** is the place where you determine what forms will print when you print your client's tax return through **Production Printing**.

To access the **Forms Manager**, go to the **Preferences** menu and select **Forms Manager**.

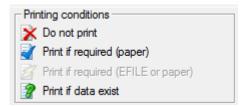




You will now see a list of forms on the left-hand side of the window as well as columns. Each column represents a **Destination**. In other words, the forms that are printed under a particular column are "destined" for the place indicated in the column header, for example, the client copy.



There are 3 different options to choose from when editing the **Forms Manager**. The options are: **Do not Print, Print if required (paper)** and **Print if data exists**.



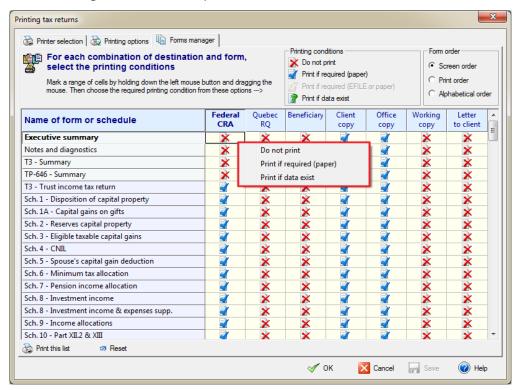
Under the **Federal CRA** and **Quebec RQ Destinations**, choosing **Print if required (paper)** for a specific form means that the form will print IF it is required AND you are paper-filing the client's tax return.

Under every other **Destination**, choose **Print if required (paper)** if you wish to paper file the return.

If you choose **Print if data exists** for a specific form, DT Max will print the form not only if it is required to make a complete tax return, but also if it contains any information that may be useful in understanding or verifying the return. This applies to all **Destinations**.

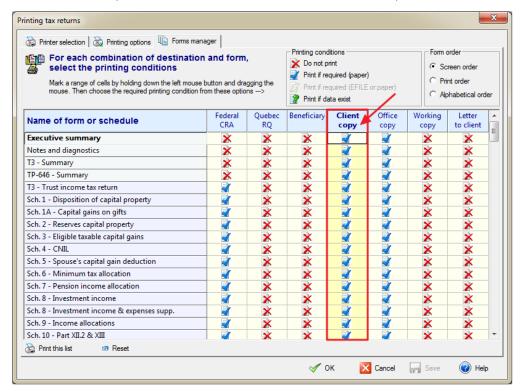


In order to edit the **Forms Manager**, simply right click at the intersection of the form and the **Destination**, and choose amongst the 3 different options.



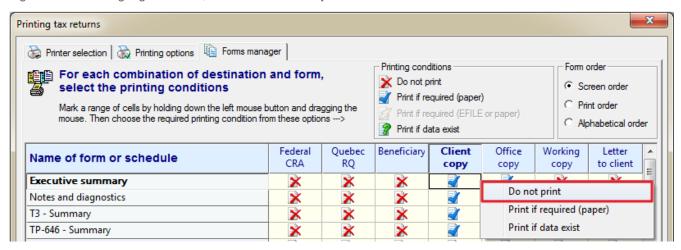
Tip: A quick way of editing the **Forms Manager** is to cancel the printing of all the forms within a **Destination** and then select the forms you wish to print.

In order to do this, click on the **Destination** header. Once clicked, the entire column will be highlighted in yellow.



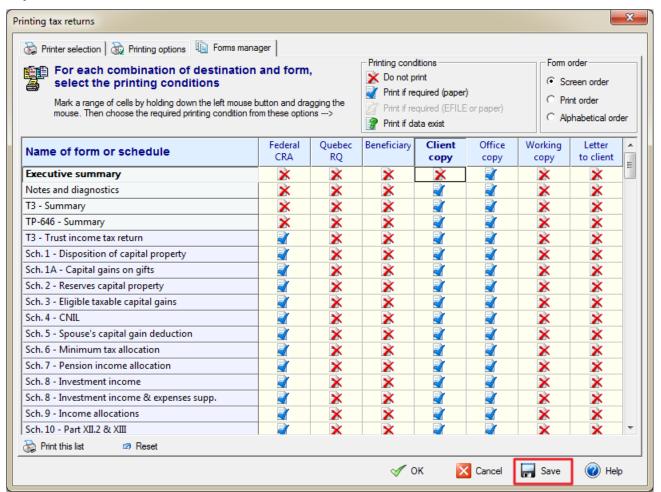


Right click in the highlighted area, and select **Do not print**.



Now pick the forms you would like to print by right-clicking at the intersection of the form and the **Destination**, and choose amongst the 4 different options.

Once you have completed the editing of the **Forms Manager**, click on **Save**. DT Max will now apply your setup to all your clients' returns within the Client List.





It is strongly recommended that you print your **Forms Manager** setup after you have completed the editing. This allows you to have a backup copy of the setup you have performed.

In order to print your Forms Manager setup, click on Print this list.



If you make mistakes editing your Forms Manager, you can always return to DT Max's default setup.

In order to reset your Forms Manager, click on Reset.



A new window appears. Select Reset to DT Max defaults. Then click OK.





DT MAX ADVANCED FEATURES

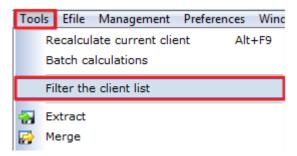
Now that we have seen some basic features of DT Max, we will visit some more advanced features of the program. We will breakup these features amongst DT Max's three screens and the Preferences menu.

CLIENT LIST

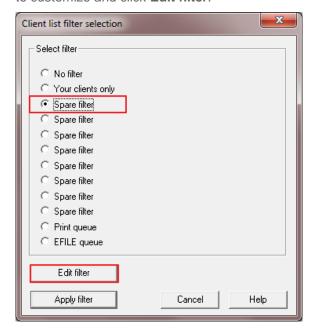
Filtering the Client List

DT Max allows you to filter your Client List in order to find specific clients that meet certain criteria. For example, you can find your clients that have a testamentary trust, clients for which you used a specific keyword in their Data Entries, etc... These filters are customizable to suit your needs.

In order to set up filters in DT Max, within the Client List screen, go to the **Tools** menu and select **Filter the Client List**.

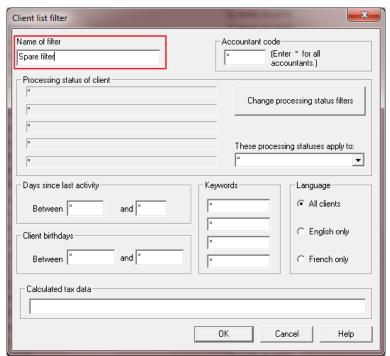


A new window appears, allowing you to choose amongst available or spare filters. Choose one of the spare filters to customize and click **Edit filter**.





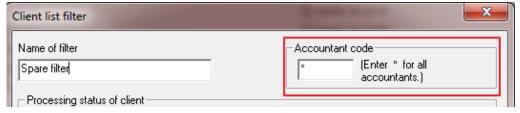
A new window appears, with several customization options to choose from. As a first step, you should always change the name of the filter to what you are trying to find.



You can use one or several filters in combination when filtering your Client List.

Accountant Code

You can filter your Client List by the **Accountant code**, or **User ID**, that is assigned to a specific client. Remove the asterisk and enter the **Accountant code** or **User ID**.

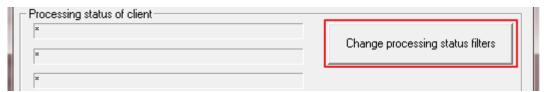




Processing Status of Client

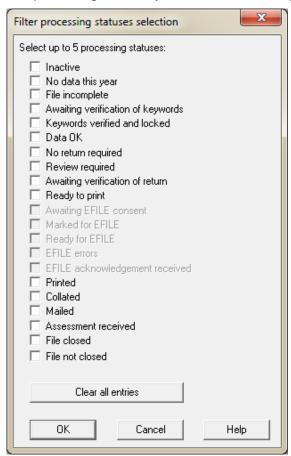
You can filter your Client List based on the **Processing Status** currently assigned to your client's file. The **Processing Status** indicates to you at which point you have reached in the completion of your client's tax return. For example, it will indicate if you have errors in the data entry, if your client's trust is a testamentary, etc...

In order to activate the processing status filters, click on **Change processing status filters**.



A new window appears, allowing you to select several processing statuses for filtering. You can select up to 5 processing statuses at the same time.

The processing statuses you have chosen will appear in the **Processing Status of Client** section.

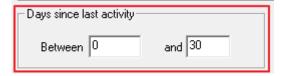


Tip: Your best option when filtering through processing statuses is to only choose one processing status at a time. This will render more precise results when filtering.



Days since last activity

You can filter your Client List based on the days since you have edited your clients' files. Simply enter a range of number of days, for example from 0 to 30 days, to see which clients you have worked on during the last month.



Year end

You can filter your Client List using the clients' year end date. Enter the date in the following format: *ddmmyyyy*. Enter the range of client year end you want to filter.



Keywords

You can filter your Client List based on the keywords you have entered in the Data Entry. For example, you can enter CCA-Class, and DT Max will find the clients that have capital cost allowance keyword in their Data Entry. You can search up to 4 keywords in one filter



Tip: Your best option when filtering through keywords is to only enter one keyword at a time. This will render more precise results when filtering.



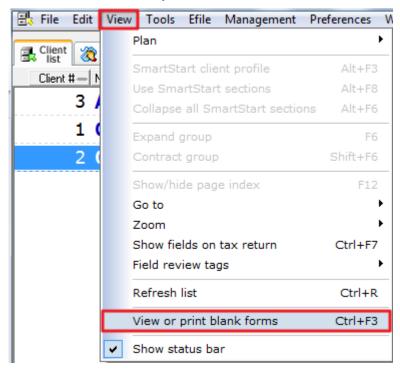
You can also perform reverse filters with the **Keywords** section. Simply add an exclamation mark "!" at the front of the keyword you enter within this section, and DT Max will exclude the clients that have this keyword in their Data Entry.



Calculated Tax Data

You can filter your Client List based on amounts calculated in the client's tax return. For example, you can find clients that have an amount on a specific line of the tax return.

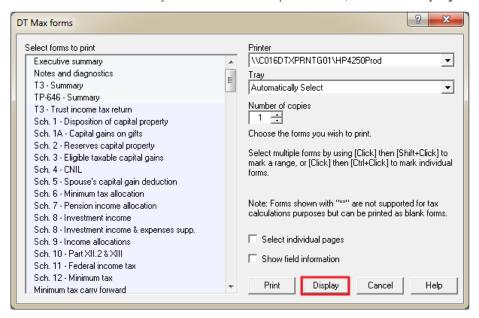
In order to do so, you must first get the **Field Codes** on the tax return. To view the **Field Codes**, go to the **View** menu and select **View or print blank forms**.



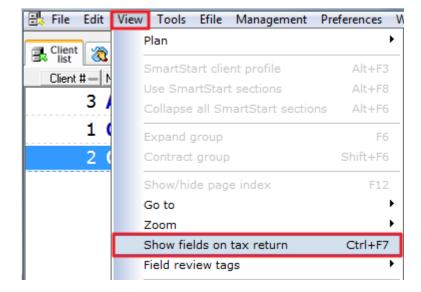


A new window will appear, allowing you to pick any form that DT Max produces and view it on the screen in blank format.

Select the form on which you want to filter a specific field, and click **Display**.

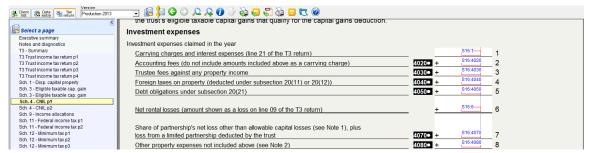


Find the field or line you wish to apply a filter to, then go back to the **View** menu and select **Show fields on tax return**.

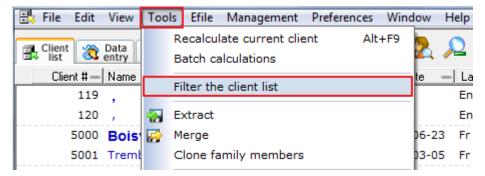




You will notice that field codes will appear within every line of the form you are viewing. You can now either mark down the particular field code you need for use within a filter or you can print the form with the field codes showing and archive these pages for future reference when filtering.

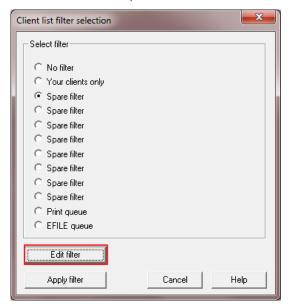


Once you have the field code you need, go back to the **Client List**, then go to the **Tools** menu, and select **Filter the Client List**.

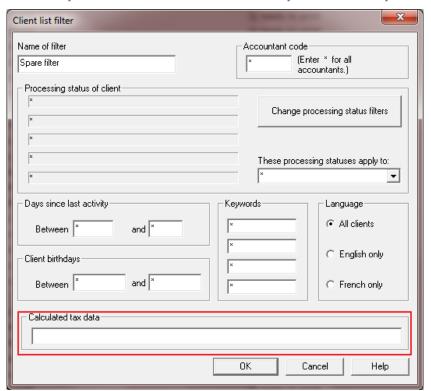




Choose one of the spare filters to customize and click Edit filter.



Go to the **Calculated Tax Data** section, and enter the field code you are searching for in the proper format. The field code you will enter is the same as the one you noted when you viewed the fields on the blank forms.





The field codes have to be entered in a specific format. You must also specify what precisely you are looking for within a particular field. For example, for a specific field, you have to specify whether the condition you want is that the field is equal to zero, or a field is within a specific range.

When entering the field code, you must start with the percentage symbol "%". For example, if the field you marked down and you want to filter on was D25:101, it must be entered as such:

%D25:101

Having specified the field code, you must now specify the condition, i.e., what are you looking for within this field. To specify the condition, you must use mathematical symbols such as:

- > Greater than
- < Smaller than
- = Equal to
- >= Greater than or equal to
- <= Smaller than or equal to

Using the previous field as an example, if you are looking for a client that has an amount within this particular field, your filter would be entered as follows:

%D25:101>0

You can specify any amount within the condition. You can also use any of the mathematical symbols mentioned above.

You can also search two field codes at the same time. In order to filter you client list based on one field code **or** another, you filter would be entered as follows:

(%D25:101>0) %OR (%D25:101<0)

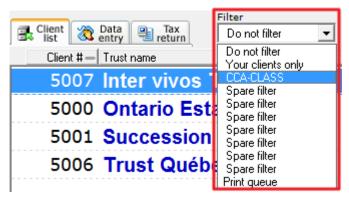
You must enter each field code within brackets.

If you are searching for one field code and another, your filter would be entered as follows:

(%D25:101>0) %AND (%D25:101<0)

Filters menu

Once you have setup your filters, they will be placed in the **Filters** menu for future use. In order to re-select one, in the Client List, simply click on the drop-down menu and select the one you need.



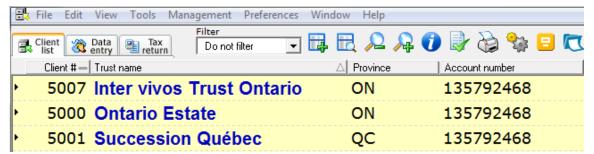


Extracting and merging clients

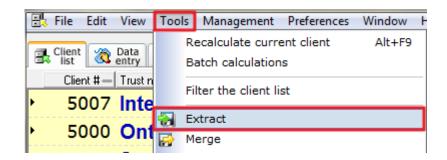
Extracting and merging clients is the process of exporting or importing existing client files in your Client List.

Extracting Clients

As a first step, you must select which clients you want to extract. To choose a client to extract, simply click on their name in the Client List. If you want to select several clients, press the **Space** bar on the names of the clients you wish to extract. A yellow highlight will cover their names in the Client List.

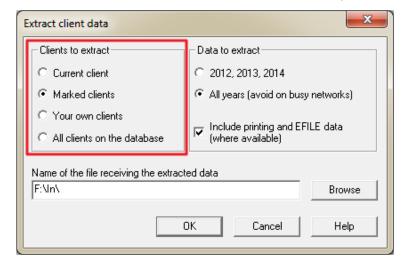


Once you have selected the clients to extract, go to the **Tools** menu and select **Extract**.



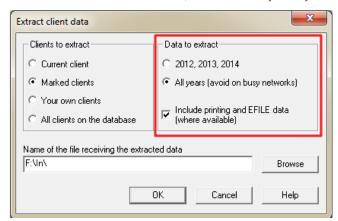
A new window will appear, allowing you to choose from several options.

In the Clients to extract section, choose which clients you want to extract from the Client List.

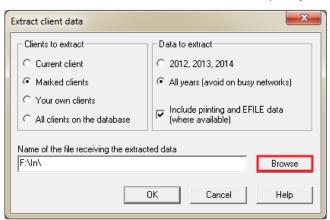


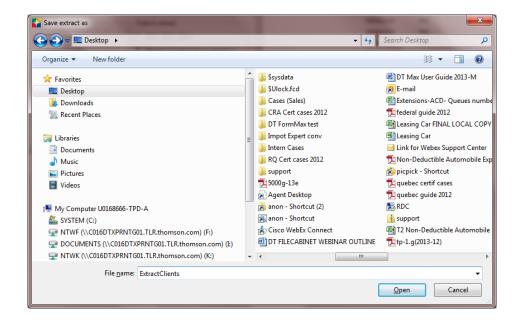


In the Data to extract section, select which years you want to extract.



In the bottom portion of the window, you can name and choose the path for which you want to save your extract. Click on the **Browse** button, and choose the path you want to save the extract through **Windows Explorer**.

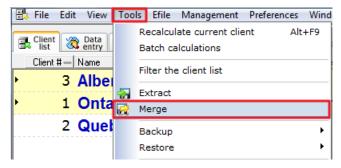




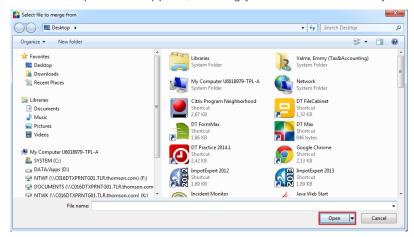


Merging Clients

In order to merge a client in your Client List, go to the **Tools** menu and select **Merge**.



Windows Explorer will appear, allowing you to locate the client you wish to merge. Select the file and click **Open**.



A new window will appear. In the **Action** section, select whether you want to "use the save levels" of the files or force the merge.



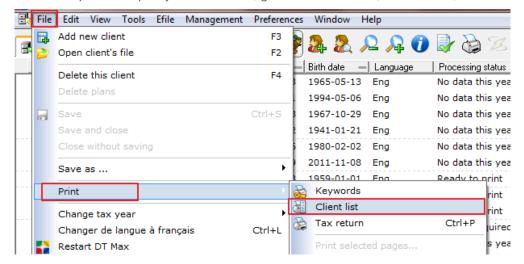
Note: If the Client Number of the file you are trying to merge is already used in the Client List, DT Max will not allow you to merge the file. You will have to renumber the client file that is currently in your Client List. See the pertinent section below for instructions on how to renumber a client file.



Printing/Exporting the Client List

DT Max allows you to print your Client List with the basic information of each of your client's files.

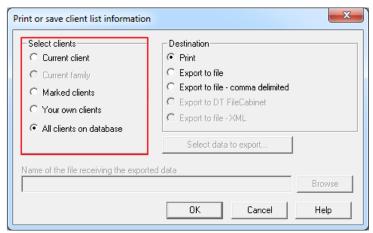
DT Max also allows you to export your Client List to other programs such as Excel, Word, or Outlook. In order to print or export your Client List, go to the **File** menu, select **Print**, then select **Client List**.



You can also click on the printer icon located at the top task bar of the Client List.



In the Select Clients section, choose which clients you want to print or export.





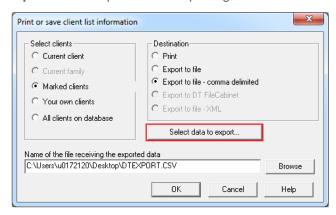
In the **Destination** section, select whether you want to print or export your Client List.



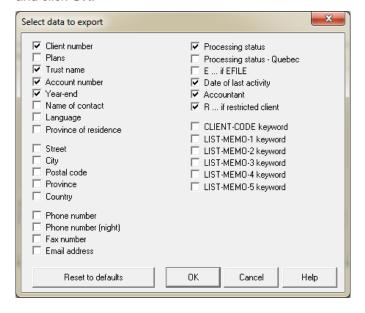
If you choose to print, DT Max will print the Client List with the information you have chosen to display when you personalized your Client List (see the section **Personalizing the Client List** above).

If you choose to **Export to file**, you can now select which information you want to export to Excel, Word, or Outlook. To choose the information you want to export, click on **Select Data to Export**.

Tip: Your best option when exporting the Client List is to choose Export to file - comma delimited.

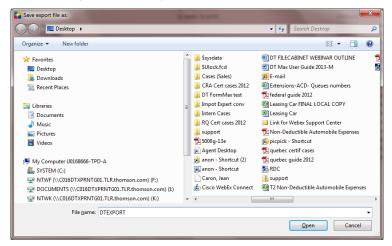


A new window appears, allowing you to choose what information you want to export. Tick the appropriate boxes and click **OK**.



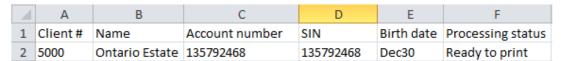


In the Name of file receiving the exported data, click on Browse. Windows Explorer will appear, allowing you to choose the path of the export file and to name the file.



The format DT Max use for the export file is ".CSV", which is compatible with most Microsoft Office applications such as Word, Excel, and Outlook.

You can load this file directly using Microsoft Excel. The export file will have all the information you have selected to export.



You can also use the export file as an address book for Microsoft Outlook. As a first step, make sure to choose the appropriate information for an address book such as e-mail, address, and phone number when selecting the data to export (see above). Once this is done, create the export file and then import the export file directly into Microsoft Outlook.

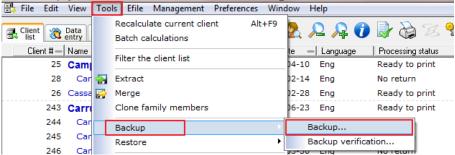
Backup/Restore your Client List

DT Max offers a quick and efficient way to backup and restore your client files from the Client List. Not only does DT Max backup your client files, but it will also backup your **Preferences** menu settings.

Tip: It is strongly recommended that you backup your client files at regular intervals. During tax season, we recommend that you backup the Client List at the end of every day.

Backup

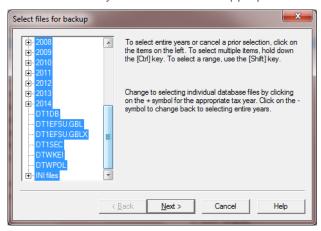
To backup your client files from the Client List, go to the **Tools** menu, select **Backup**, then **Backup**.





In the window that appears, choose the years and setup files you wish to backup. You can use CTRL + click to select which years and setup files you wish to backup.

Click **Next** once you have made the appropriate selections.



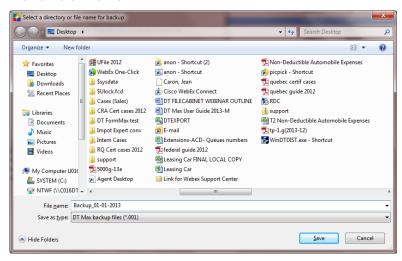
Tip: It is strongly recommended that you backup all years and settings.

DT Max will now prompt you to save your backup file in a particular location. Click **Browse**.



Window Explorer will appear, allowing you to choose the location you want to save the backup file.

You can rename the backup file to the name you wish. We recommend that you put the date you are backing up in the name of the file.



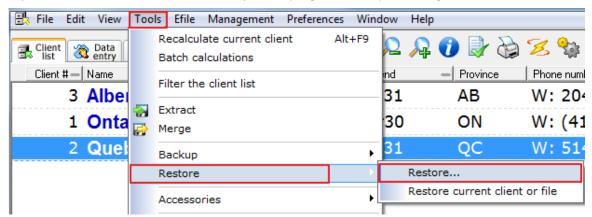
Note: DO NOT change the name of the extension given to the backup file.



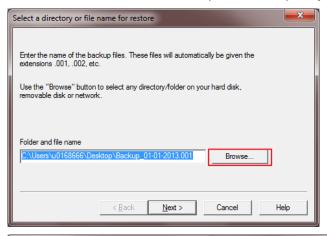
Restore

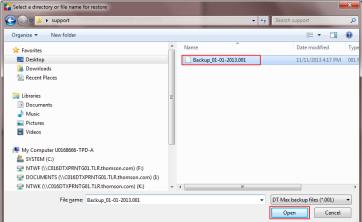
To restore a backup file, go to the **Tools** menu, select **Restore**, then **Restore**.

Tip: Make sure no other user is currently in the program when performing this task in a network database.



DT Max will restart and a new window will appear prompting you to choose the backup file you have already saved. Click on **Browse**, and locate the specific backup file you wish to restore using Windows Explorer.





Disclaimer: When restoring a Client List, DT Max will override and replace the existing Client List, including all your Preferences. Make sure that the backup file is up to date.

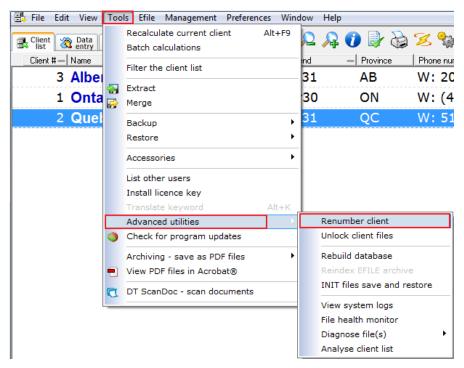


Renumbering Clients

DT Max automatically assigns numbers to every client file you create in the Client List. This number is usually shown to the left of the client's name. The Client Number is important in order to avoid duplicate files within your Client List (see **Extracting and Merging Clients** section above).

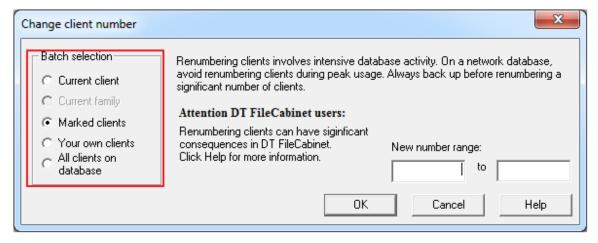
To change the Client Number of an existing client in your Client List, you must select the client for which you wish to change the Client Number. They should appear highlighted in blue in your Client List. If you wish to change the client numbers of several clients, press the **Space** bar on the names of the clients you wish to renumber. A yellow highlight will cover their names in the Client List.

Once you have selected your clients, go to the **Tools** menu, select **Advanced Utilities**, then select **Renumber Client**.



A new window appears, allowing you to renumber your clients.

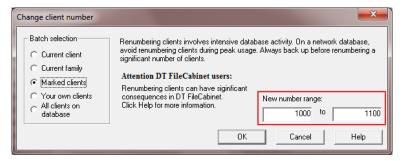
In the **Batch Selection** section, choose the clients for which you wish to change the Client Number.





In the **New number for this client** section, enter the client number you want for your client. If you have chosen any other option except **Current Client** in the **Batch Selection** section, DT Max will ask for a **range** of Client Numbers.

Click OK.



DATA ENTRY

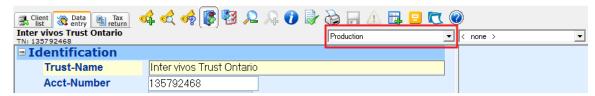
Plans (Tax Planning)

The **Plans** within DT Max represent a unique tool of the Data Entry that allows you to try out different tax scenarios without altering the client's original file. DT Max will create up to six full tax returns within your client's file that are distinct from your client's original file. No need to create dummy files.

You can try several different tax planning scenarios. Once you have created the scenario, DT Max will produce a comparative summary between these plans.

Creating a Plan

To create a Plan within the client's Data Entry, click on the **Production** drop-down menu.



DT Max now offers you six plans, indicated with the letters A to F. Choose the first plan offered, Plan A (blank).



A new window appears, allowing you to choose from several options:

Keep Blank: Choose this option if you want to produce a new return. This is the option to choose when you are producing alternative tax returns.

Copy from previous year's production: Choose this option if you are trying a tax planning scenario for which the income levels are almost identical from one year to the next. In this case, DT Max will bring over the Data Entry you made for this client from the prior year into the Plan.



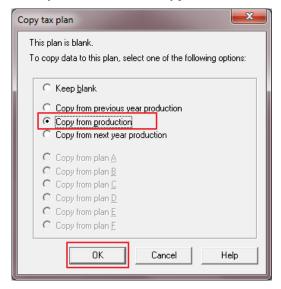
Copy from Production: Choose this option if you want to try a tax planning scenario for the current year. DT Max will bring over the Data Entry you have already entered from the client's current year original file (Production) into the Plan.

Copy from next year's production: Choose this option if you are in a prior year and want to bring over the Data Entry of the following year for comparative purposes. In this case, DT Max will bring over the Data Entry you made for this client from the following year into the Plan of the prior year.

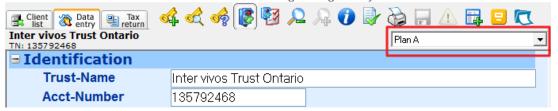


The most common scenario for which you will use plans is the current year tax scenario (**Copy from Production** option). The rest of the **Plans** chapter will show you how to use the Plans with this scenario.

Once you have chosen Copy from Production, click OK.



Now you are in the Data Entry, which looks identical to your **Production**. However, the **Production** drop-down menu is now called **Plan A**. You can start making changes to your client's tax return with the Plan.

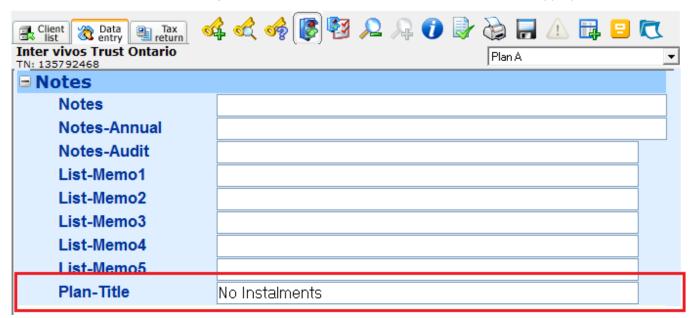




Naming your Plan

The next step after creating your Plan is to name it.

In order to name a Plan, add the keyword **PLANTITLE**. Enter the name of the Plan in the appropriate box.



Once you calculate the Plan, DT Max will rename the plan as per your entry within the keyword **PLANTITLE**.

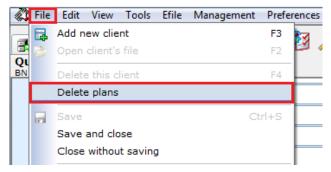


Editing the Plan

You can edit the Data Entry of a Plan in the same way as you edit the Production or original file. All the Data Entry features are available in a Plan.

Delete Plans

Plans created in the data entry screen can be remove from the DT Max menu. Simply click on File then Delete plans.





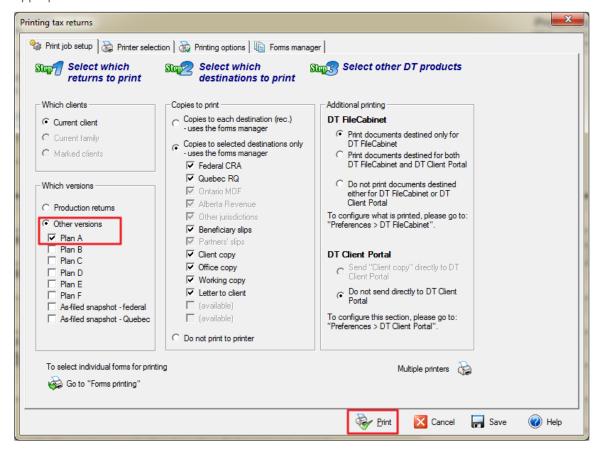
Printing Plans

You can use **Production printing** when printing a Plan.

To print the entire tax return in a Plan, while in the Tax Return Screen, click on the **Production Printing** icon.



In the **Print Job Setup** window, under the **Which versions** section, select **Other versions**. Now select the appropriate Plan. Click **Print**.



Disclaimer: Although you can print a Plan you should not submit it to the government.

Right-hand side display

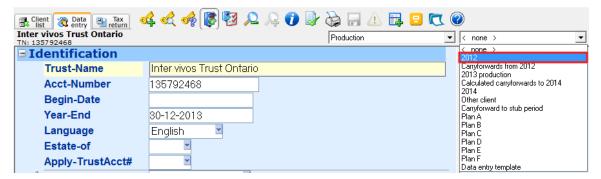
The **Right-hand side display** is a unique feature to DT Max which allows you to have real-time comparatives while you are completing your client's Data Entry. For example, you can view the entries you made in the previous year on the right-hand side of the Data Entry.

Not only can you view comparative information, you can also bring over information from the right-hand side to your client's Data Entry (see pertinent section below).

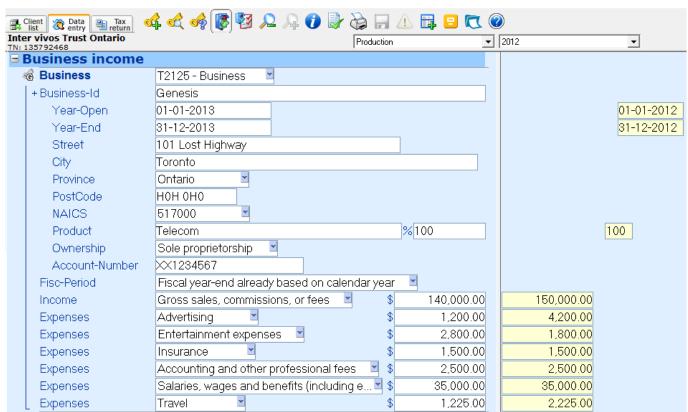


Previous year

The first option you can choose from the Right-hand side display is the previous year. Click on the drop-down menu, and select the previous year.



Now all the client's prior year Data Entry is displayed in the right-hand side of the screen.



All prior year amounts will match up side by side with the current year amounts as long as the description entered for the slip or business statement is the same from one year to the next.



Carryforwards from the previous year

You can display the carryforward amounts from the previous year on the right-hand side. Simply select **Carryforwards from XXXX** on the right-hand side display drop-down menu.

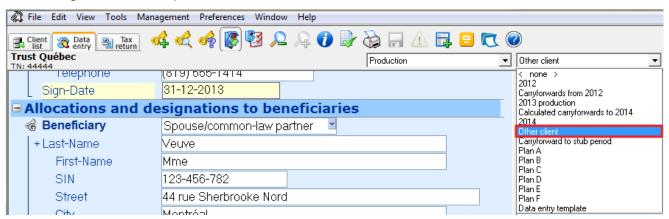


Tip: This option is particularly useful if you accidentally lose the carryforwards within your client's Data Entry. You can always recover them using this option.

Other Client

You can also choose to display any other client located in the Client List on the right-hand side. The only information you need is the Client Number of the client you wish to display on the right.

Go to the right-hand side drop-down menu, and select Other Client.



A new window appears. Enter the client number of the client you wish to display on the right. Then choose which version of the file you want to see and which year. Click \mathbf{OK} .

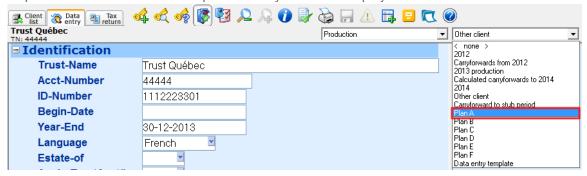


Now you can see side-by-side the Data Entry of your client with the "other client" displayed on the right.



Plans

You can display the Data Entry you performed in a specific Plan on the right-hand side. Click on the right-hand side drop-down menu and select the specific Plan you wish to display.

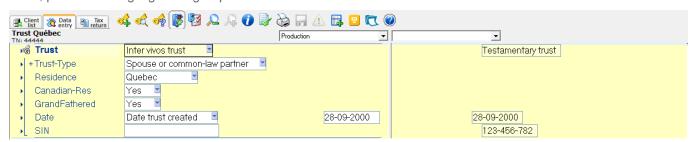


Copy data from right to left

For any option you choose on the Right-hand side display feature, you can copy selected data from the right-hand side to the left.

To copy data for entire keyword groups, click on the **Main keyword of the group** for which you want to copy data that is located to the left.

Then, press **F5** to highlight the group.



Once the keyword group has been highlighted, right-click in the highlighted area and select **Copy to left-hand** side.

You can also use the shortcut keys **ALT+C**.



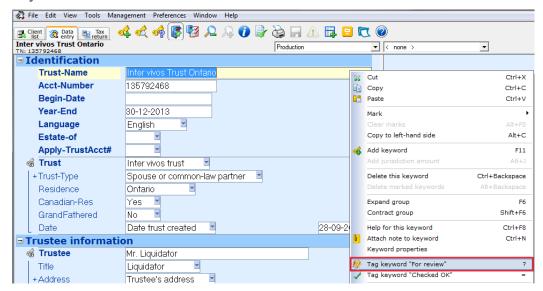
You can also copy individual keywords from the right-hand side to the left.

To highlight a specific keyword for which you want to copy the data from the right-hand side, simply **CTRL + Click** on the keyword itself. Then copy over the data from right to left using the process mentioned above.

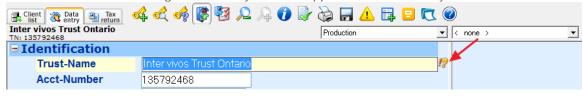


Review Tags

The Review Tags feature allows you to tag a specific keyword entry when you are working in the Data Entry screen. To place a review tag simply right-click the relevant keyword entry. A new window will appear. Select **Tag Keyword "For review"**.



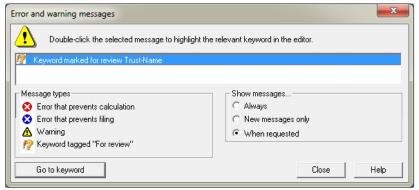
An exclamation and interrogation mark symbol will appear beside the entry.



Once a Review Tag is inputted, DT Max will add a review note in the **Error and warning messages** section. To view these review notes, click on the **Error and warning messages** icon.

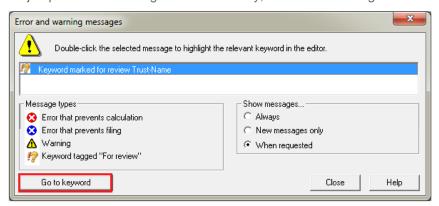


In this new window, you will be able to view the list of error and warning messages as well as the review tags.





To jump to the review tag in the Data Entry, select the message and click Go to keyword.



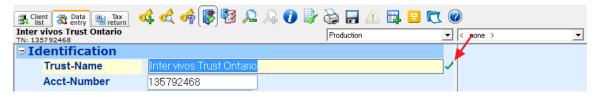
The keyword will be highlighted in your client's Data Entry.

"Checked OK" Keyword Tag

The "Checked OK" keyword tag allows you to remove a "For review" tag or dismiss a warning message indicated in the Error and warning messages section. To input the "Checked OK" keyword tag, in your client's data entry, right-click the relevant keyword entry. A new window appears. Select Tag Keyword "Checked OK".



A checkmark symbol will now appear beside the entry.



The entry was tagged "For review": By tagging the entry "Checked OK", DT Max removes the corresponding warning message that appeared in the Error and warning messages section as well as marking the entry with a checkmark.

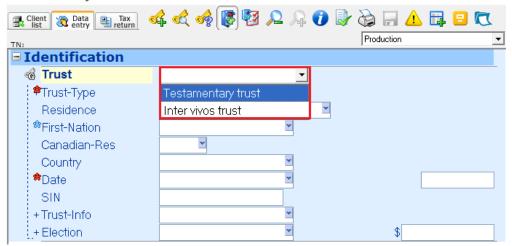
The entry is "inconsistent": In the Error and warning messages section, DT Max generates a warning when an amount seems inconsistent in respect to other relevant entries. DT Max will then suggest the expected amount for that entry. By tagging the entry "Checked OK", you can confirm the original amount entered and effectively dismiss the warning message. This warning message will no longer appear in the Error and warning messages section.



Frequently used Keywords

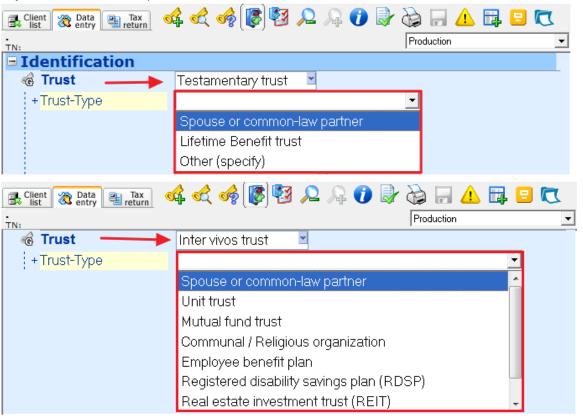
Trust

Use the keyword **Trust** to indicate the type of trust that was created. Use the drop menu to choose between **Testamentary trust** and **Inter vivos trust**.



Trust-Type

Specify the type of trust using the drop down menu of the keyword **Trust-type**. Depending on your selection in the keyword Trust different options will be available.

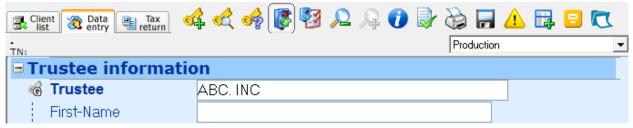




Trustee

Complete the trustee's information by completing the keyword **Trustee**.

Enter the last name or the business name of the trustee that holds legal title to property in trust for the benefit of the trust beneficiaries.

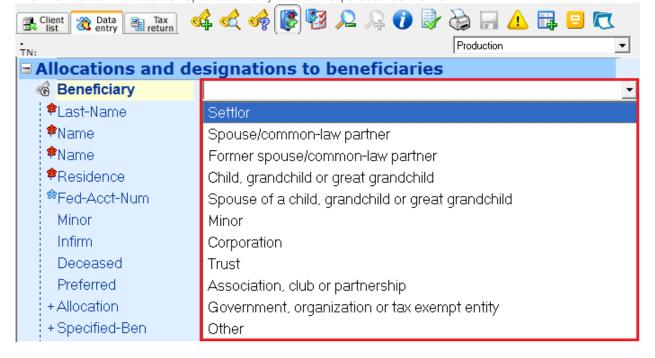


If the trustee is an individual enter the last name in the first keyword of the group followed by the first name.



Beneficiary

To complete the information of the person who will benefit the trust created use the keyword **Beneficiary**. The beneficiary information will be reported on schedule 9 of the federal return and schedule C of the Quebec return. The information will also be reported on any relevant slips such as the T3.

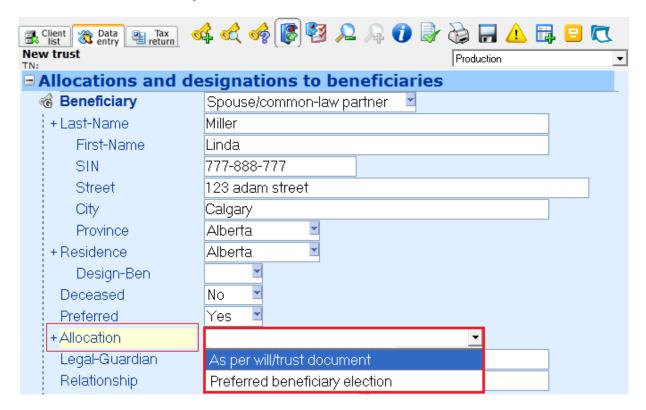




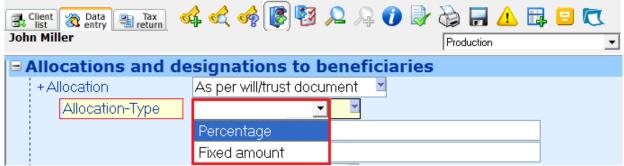
Allocation

The allocation of income to the beneficiary is done through the secondary keyword **Allocation**. In the drop down menu choose between the following options:

- As per will/trust document
- Preferred beneficiary election

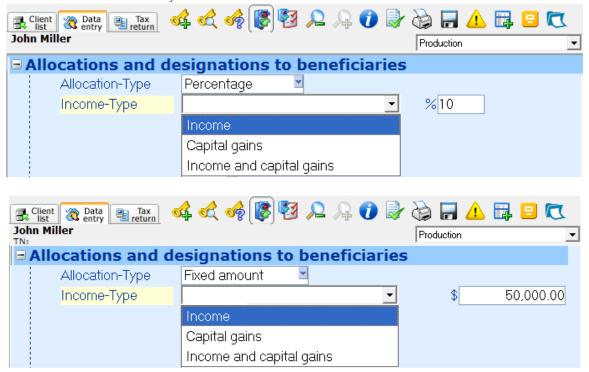


In the keyword **Allocation-Type** indicate whether the income to be allocated is a **percentage** or **fixed amount** of the trust's income.





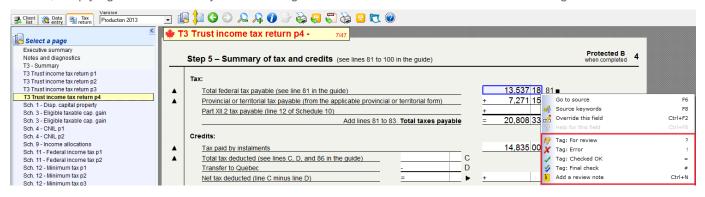
Specify the type of income in the keyword **Income-Type** and enter the **percentage** or **fixed amount** to be allocated to each beneficiary.



TAX RETURN

Review Tags

DT Max's review tags feature allows you to directly tag a field on the tax return for further review. To access this feature, simply right-click the field you wish to tag. You will have a selection of four different tags to choose from.

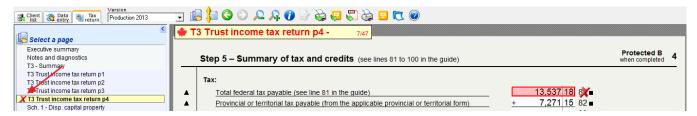


Similarly to the tagging tool available in the Data Entry screen, DT Max allows you to tag a field either "**For review**" or "**Checked OK**". The utilities of these tags were explained in the previous section.

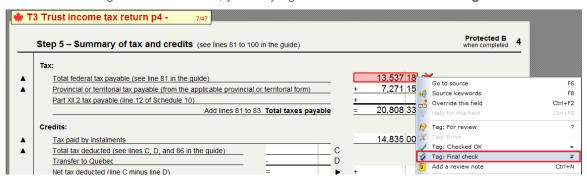


In the Tax Return screen, two additional review tags are available for use.

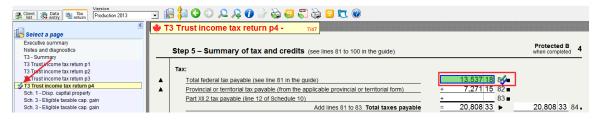
When tagging a field as "Error", DT Max will highlight the field in red and input an X symbol in the navigator section to the left of the screen to indicate that an error is present and must be verified before the final production of the tax return.



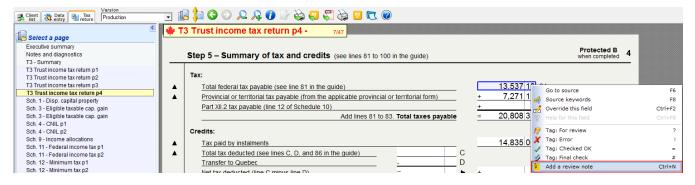
Once the error tag has been verified, you may right-click the field and select Tag: Final check.



DT Max will now highlight the field in green and input a double checkmark symbol in the navigator.



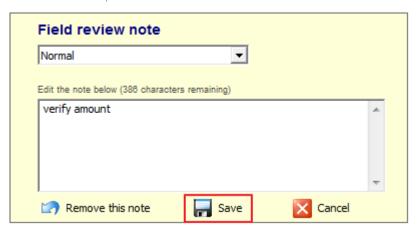
In addition to the review tags, DT Max also allows you to attach notes to specific fields on the tax return. To add a note, right-click the desired field and select **Add a review note**.



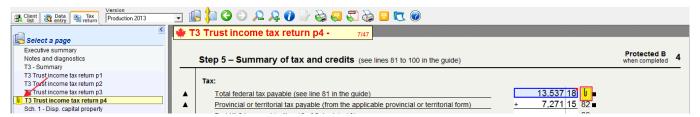
A new window will appear allowing you to enter a review note of up to maximum of 400 characters. Once you have



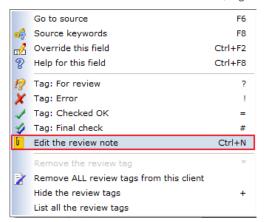
entered the note, click Save.



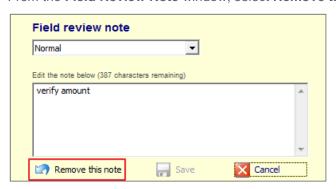
A yellow note page symbol will appear in the navigator indicating that a review note is present.



Once one or more review notes are no longer required, you may choose to remove them individually or all at once. To remove an individual review note, right-click the corresponding field and select **Edit the review note**.

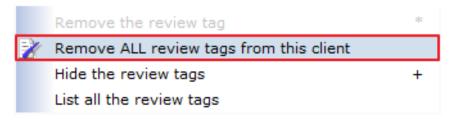


From the Field Review Note window, select Remove this note.





To delete all the review notes and tags at once, right-click any field and select **Remove ALL review tags from this client**.



PDF

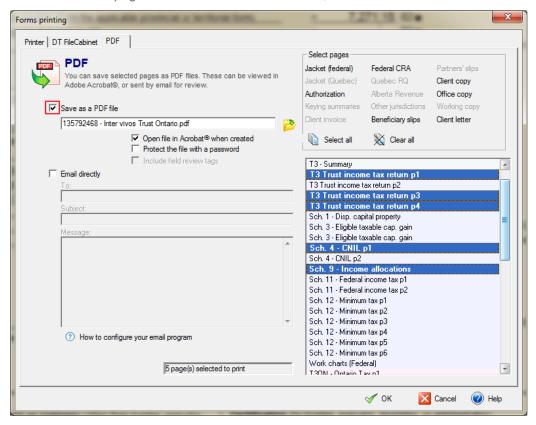
DT Max's PDF function allows you to save selected pages of the tax return as PDF files. These files can be archived or even sent in an e-mail directly through DT Max.

To access this feature, once on the Tax Return screen, click the PDF icon located on the toolbar.



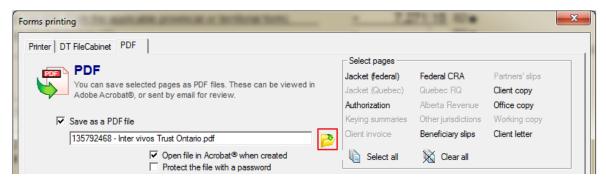
A new window will appear.

To save selected pages of the tax return as PDF files, tick the box next to Save as a PDF file.

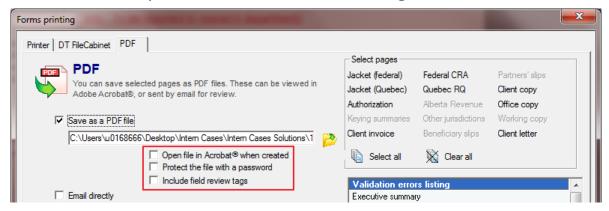


Once selected, you will be able to browse a save location by clicking the browse icon.

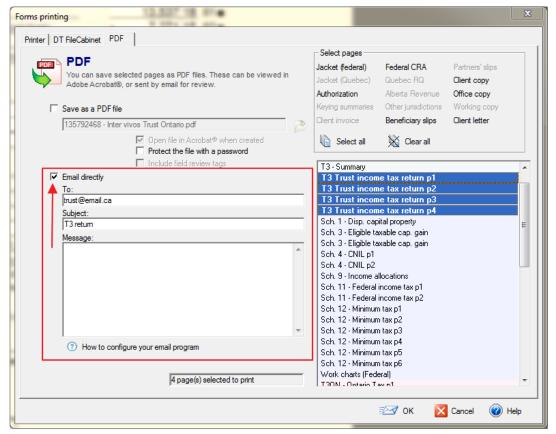




Three additional options are also available. You may chose to **Open the file in Acrobat® when created**, to **Protect the file with a password**, and to **Include field review tags** in the saved PDF file.



In order to send the PDF files directly as an e-mail, simply tick the box next to **Email directly** and enter the relevant information in the section below.

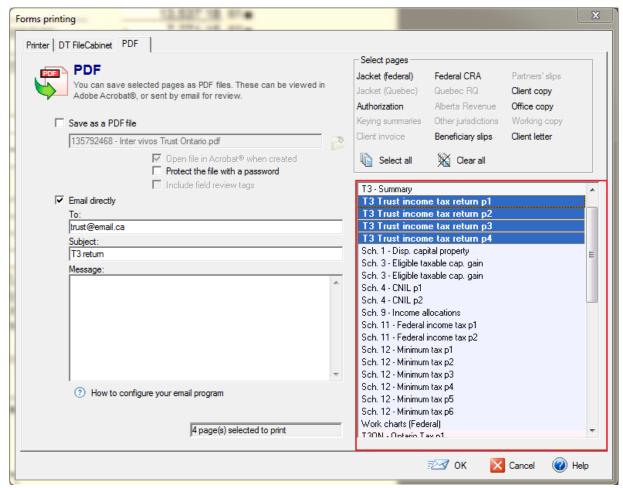


The Select pages

section allows you to make a selection of which pages



you would like to save to PDF or send directly by e-mail. DT Max will only list the relevant pages with regards to your client.



Tip: You may choose to select the pages one at a time by holding down **CRTL** on your keyboard and clicking the corresponding pages from the list.

PREFERENCES MENU

Security System

DT Max features a security system which enables you to set up the program so that only authorized personnel are allowed to use certain specified attributes.

When DT Max is first installed, all users can access any program feature as passwords are not required until the security system is activated.

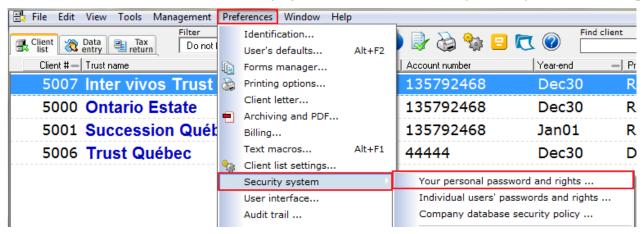
User IDs and passwords are tied to a specific DT Max database. If you use different databases, each database must have its own security system setup.



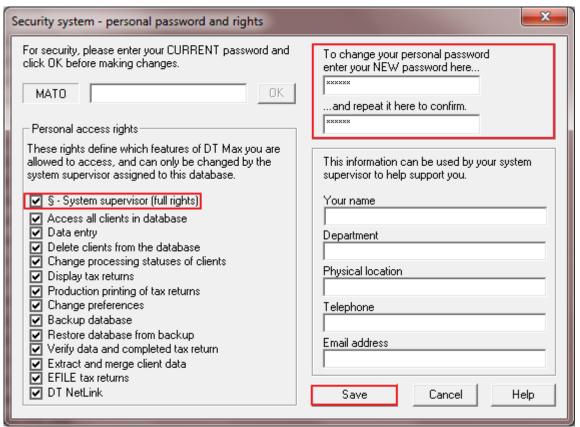
Setting up a supervisor

As a first step, you must set yourself up as a DT Max supervisor. In order to do this, you must create your password.

Go to the Preferences menu, select Security System, and then select Your personal passwords and rights.



A new window appears. Enter your new password at the top right. Make sure that in the **Personal Rights** section, the box next to **System Supervisor** is ticked. Click **SAVE**.

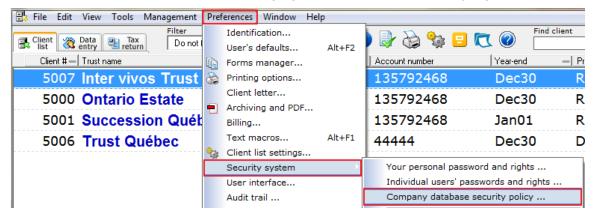




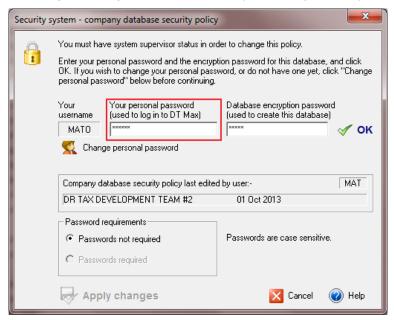
Company Database Security Policy setup

Once you have set up the supervisor, you must now set up the Company Database Security Policy.

Go to the Preferences menu, select Security System, and then select Company database security policy.



In Your personal password, enter the password you set up in the previous step.

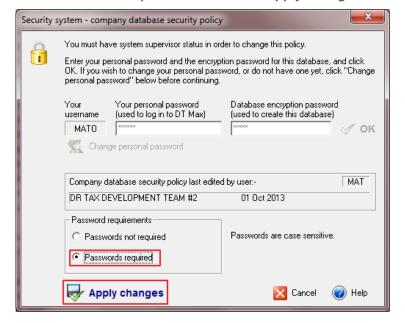




In **Database encryption password**, enter the password you had set up for the database during the installation process. Click **OK**



Now the **Password requirements** section unlocks, allowing you to choose amongst the two options presented. Select **Password required** and then click **Apply changes**.





Restart DT Max. You will now be required to enter your password in the Splash Screen.

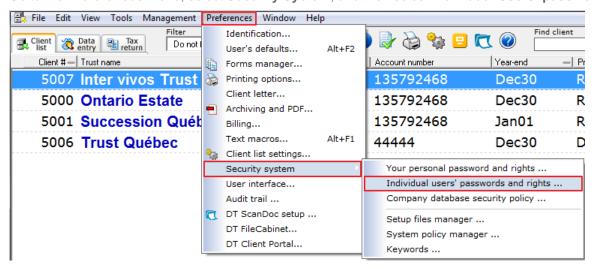
Enter your password in the appropriate box and click Start.



Individual users' passwords and rights

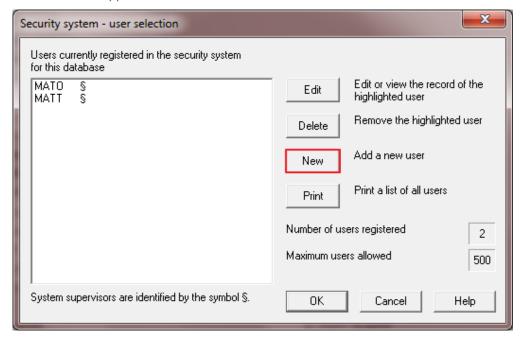
Once you have setup the Company database security policy, you must now assign a username, password, and rights to all other users of DT Max.

Go to the Preferences menu, select Security System, and then select Individual Users' passwords and rights.

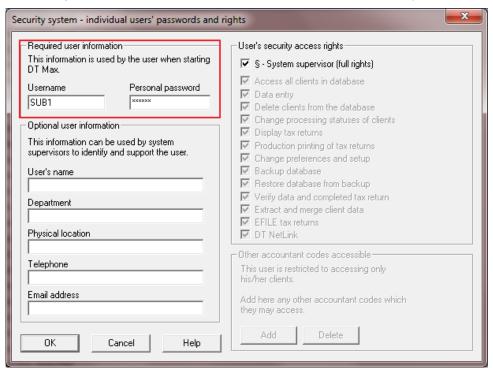




A new window appears. Click **New** to add a user to the database.



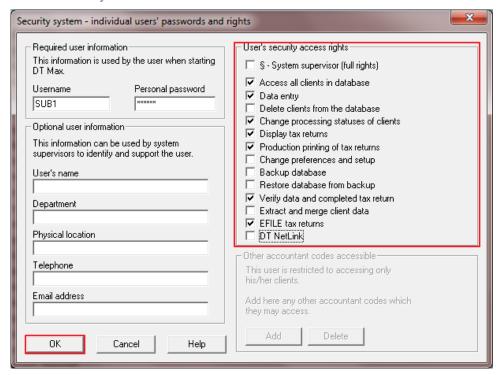
In the Required user information section, enter the user name and password of the new user you are creating.





In the **User's security access and rights** section, untick **System Supervisor** and then untick the rights you want to disable for this particular user.

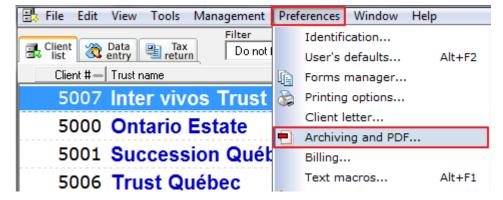
Click **OK** once you are done.



Archiving and PDF

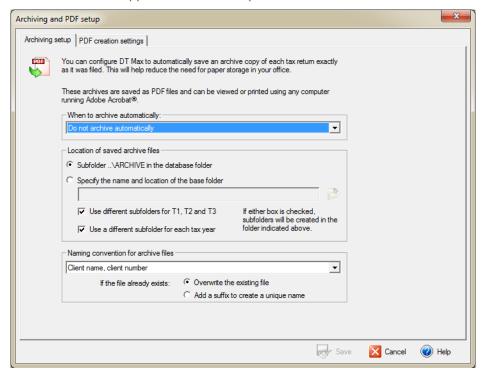
The archiving and PDF tool allows you to greatly reduce the volume of paper used to store your client's documents. Once enabled, DT Max will automatically save an archived copy of the tax returns produced. These archived files are stored in a PDF format easily accessible for future viewing or printing.

To access this feature, go to the Preferences menu and select Archiving and PDF setup.

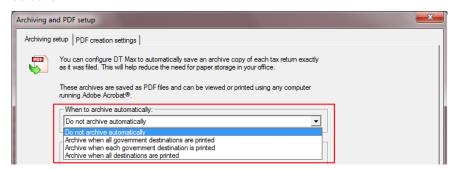




A new window will appear with several options.

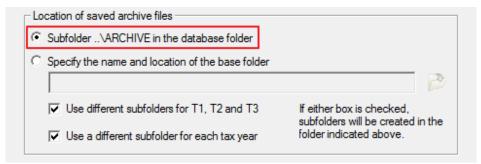


In the **When to archive automatically** section, you may choose amongst 4 options. Make the appropriate selection.



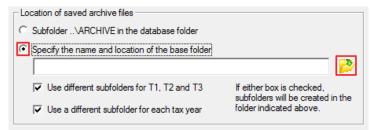
Tip: We strongly recommend to select the "Archive when all destinations are printed option.

In the **Location of saved archive files** section, you may select the location of the base folder where the files will be archived. DT Max will implicitly offer you to save the files in a subfolder located in your database folder.



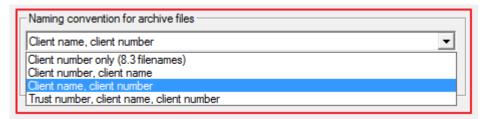


You may however choose to manually select a base folder location by ticking the box next to "Specify the name and location of the base folder" and clicking on the "browse" icon.



Tip: We strongly recommend to keep the "Use different subfolders for T1, T2, T3" and "Use a different subfolder for each tax year" options selected. This will ensure a proper classification and archiving of your client files.

In the **Naming convention for archive files** section, choose amongst the 5 options. This section will determine how the files will be named in the archive folder. The file name can be composed of the client's name, client number.



Tip: We recommend using the "Client name, client number, business number" option.

