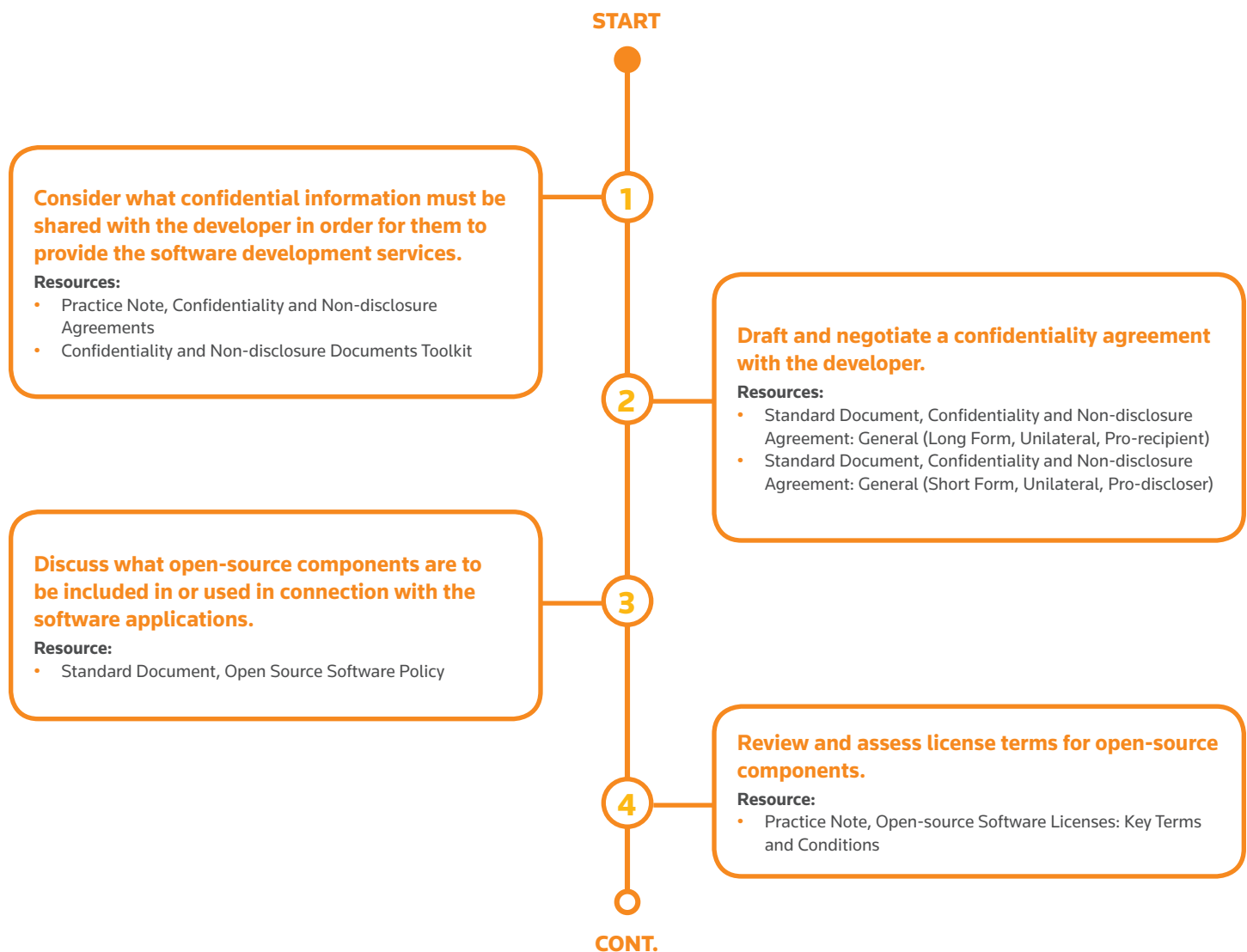


# Transactional Task-line E-Commerce & Technology

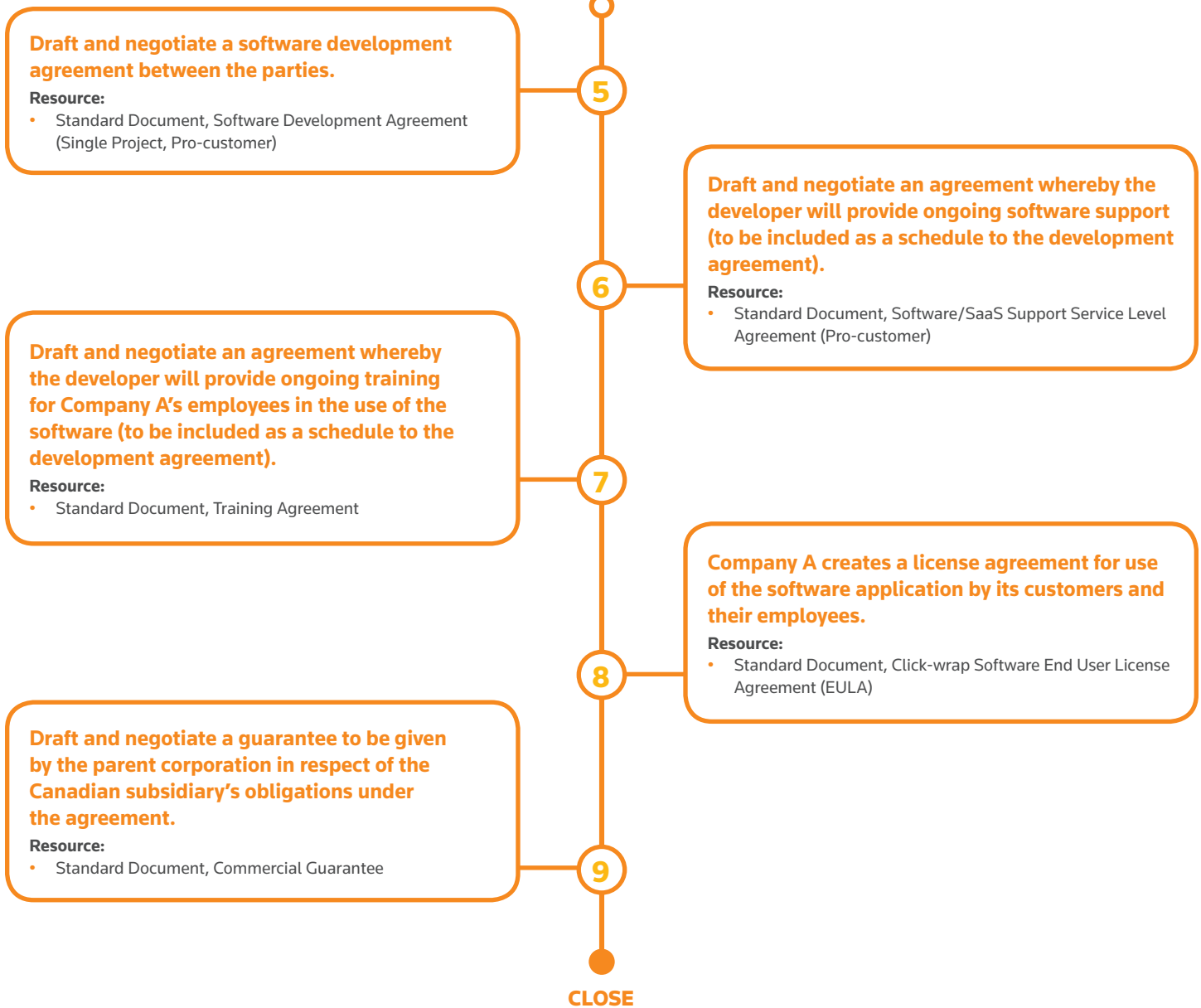
## Scenario

Company A wants to upgrade some internally developed software applications, and wants to hire a large multinational developer (the Developer) to develop the new application as well as provide training and technical support on an ongoing basis. The Developer's Canadian subsidiary is contracting to do the work.

Once the software application is delivered, Company A will make it available to its customers so they can interact on a common platform.



CONT.



## Resources

\* Note: Click on the resources listed below to see them on Practical Law Canada.

### Practice Notes

- Confidentiality and Non-disclosure Agreements
- Open-source Software Licenses: Key Terms and Conditions

### Standard Documents

- Click-wrap Software End User License Agreement (EULA)
- Confidentiality and Non-disclosure Agreement: General (Long Form, Unilateral, Pro-recipient)
- Confidentiality and Non-disclosure Agreement: General (Short Form, Unilateral, Pro-discloser)

- Open Source Software Policy
- Software Development Agreement (Single Project, Pro-customer)
- Software/SaaS Support Service Level Agreement (Pro-customer)
- Training Agreement
- Commercial Guarantee

### Toolkit

- Confidentiality and Non-disclosure Documents Toolkit