

# THOMSON REUTERS LEGAL TRACKER AND CANADIAN DATA RESIDENCY

## LEGAL TRACKER: A GLOBAL SOLUTION

Canadian organizations looking for a better way to manage their legal matters and control outside counsel spend—all the while ensuring their company data stays in-country—now have a best-in-class option: Thomson Reuters Legal Tracker™ (formerly Serengeti Tracker™).

As one of the top-ranked and most widely used legal matter management, e-billing, and analytics systems for corporations and law firms, Thomson Reuters Legal Tracker has developed a strong base of Canadian users. As Tracker adoption continues to grow in this market, we're making important investments that will benefit our Canadian users.

## YOUR DATA, YOUR TERMS

Worldwide, organizations are moving to the cloud at an accelerated pace. In fact, a recent study by McKinsey & Co. revealed that 25% of companies in 2015 used public ("cloud") infrastructure as the primary environment for at least one workload—but that figure is expected to rise to 37% by 2018.<sup>1</sup> As organizations, from small to large, make the transition from "build" to "consume," they're smart to assess the question of where their data actually resides.

Data residency—the physical location of an organization's data—is a concept intertwined with data sovereignty, and also encompasses the legal or regulatory requirements imposed on data based on the country or region in which it resides. Though data hosted on the public cloud is almost always encrypted, data residency may impose additional regulatory requirements; the Personal Information Protection and Electronic Documents Act (PIPEDA) in Canada, together with relevant provincial legislation, is just one example. On the other hand, data residency can afford certain protections; for example, preventing data stored in a foreign country from being subpoenaed by the host country's government—especially without notification.

To address these issues, Canadian customers can now opt to store their Tracker data in Microsoft® Azure® data centres located in Toronto or Quebec City. Both data centres fully comply with Canadian data protection and privacy laws, helping to ensure that your organization's data is subject only to Canadian legal protections and due process.

Azure data centres have received an impressive set of certifications and attestations, rivaling those of other cloud providers, including but not limited to ISO 27001, SOC 2, FedRamp, IFSMA, Canadian Privacy Laws, PCI-DSS, and more. For a full listing, [visit this page](#) and filter on "Azure" under "compliance by service." Additionally, Thomson Reuters Vendor Assurance Management team has reviewed Azure's security controls to ensure that they are in alignment with Thomson Reuters data security policies. Regardless of where your data is hosted, your experience within Tracker will be identical.

## INVESTING IN CANADA

Data residency is part of a growing feature set for Canadian Tracker customers. Tracker already supports the CAD currency, and recent interface updates now allow users to personalize the way currency and number formats are displayed—particularly important for French Canadian and European users. In 2017, Tracker will be available in French language, and support for company-supplied currency conversion rates will also be coming soon. All of the current and future enhancements make Legal Tracker the number one choice for Canadian organizations.

<sup>1</sup> Elumalai, A., Starikova, I., & Tandon, S. (2016, September). *IT as a service: From build to consume*. <http://www.mckinsey.com/industries/high-tech/our-insights/it-as-a-service-from-build-to-consume>

## CONSISTENTLY RATED NUMBER ONE

Legal Tracker (formerly Serengeti Tracker) is the world's leading legal matter management, e-billing, and legal analytics system designed for corporate legal departments and law firms. Part of the Thomson Reuters Legal business unit, Legal Tracker is consistently ranked as the top-rated solution for its ease of use, international features, and quick implementation.

To learn more, please contact your representative at **1-888-736-9587** or visit [legaltracker.com](http://legaltracker.com).

