



# HOW CAN YOUR LAW DEPARTMENT BENEFIT FROM THOMSON REUTERS LEGAL TRACKER E-BILLING AND MATTER MANAGEMENT?

Whether your company has hundreds of in-house lawyers or just one lawyer, your answers to a few simple questions will help you determine if you should take a closer look at Thomson Reuters Legal Tracker™ (formerly Serengeti Tracker™).

DO YOU TRACK OUTSIDE LEGAL WORK WITH PAPER, SPREADSHEETS, OR INTERNAL SOFTWARE AND DATABASES?	Law departments often waste time dealing with paper bills, budgets, status updates, and other documents. Legal Tracker solves this problem by capturing information and documents online and directly from the source — your law firms, members of your law department, or registered agents. You spend less time searching for and reentering data and always have current information at your fingertips.
DO YOU SPEND A SIGNIFICANT AMOUNT OF TIME ON COMPLIANCE AND AUDITING ISSUES?	Tracker is the only e-billing and matter management solution to receive full SOC 2 Type II and SOC 3 certification. This distinction not only validates security and internal controls, but it also supports your Sarbanes-Oxley and other compliance requirements. Also, with the auditing and reporting functionality, you can complete internal audits in a fraction of the time it takes with manual processes.
CAN YOU QUICKLY IDENTIFY LEGAL PROJECTS THAT ARE OFF TRACK, OVER BUDGET, OR DEVELOPING SIGNIFICANT EXPOSURE?	Most in-house counsel don't have the time or tools to continuously review all of their legal work. Tracker provides automatic dashboard alerts and reports that help you catch problems early so you can quickly address them.
IS YOUR REVIEW OF LEGAL BILLS EFFICIENT AND EFFECTIVE?	The process of routing and reviewing stacks of paper bills can result in wasted time and missed opportunities for bill reduction. Tracker manages the entire invoice review process: automatically routing bills to reviewers, flagging guideline violations, presenting budget comparisons, and capturing adjustments and comments. Once a bill is approved, Tracker can automatically deliver it to your accounts payable system for payment.

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CAN YOU SEAMLESSLY BENCHMARK YOUR DEPARTMENT'S PERFORMANCE AGAINST REAL PEER RATES AND DATA?

The power of Legal Tracker analytics is that it is not derived from stale survey data — it is real information about real cases. You can benchmark against the aggregated data of billions of dollars of billings from 42,000 law firms in 192 countries.

WOULD YOU BENEFIT FROM ON-DEMAND VISIBILITY INTO THE EFFECTIVENESS OF YOUR FIRM PORTFOLIO?

Review the performance results of each firm with easy-to-understand, side-by-side comparison graphics by size or industry type. Assign work to the firms that most effectively meet your needs and demonstrate the best value to your organization.

ARE YOU EFFECTIVELY NEGOTIATING FIRM RATES?

Compare and contrast rate proposals in one place, including detail about impact of changes, discounts provided, and comparisons to similarly situated firms and industry rate benchmarks.

CAN YOU EFFICIENTLY CREATE A LAW DEPARTMENT BUDGET AND TRACK SPENDING AGAINST IT?

Tracker streamlines your budgeting by providing an online workspace that includes your estimates, law firm budgets, historic spending, and accruals. Throughout the year, it compares spending against the budget and helps you prepare accurate reforecasts if necessary.

ARE YOU CONCERNED ABOUT THE ACCURACY OF THE DATA IN YOUR MANAGEMENT REPORTS?

Tracker employs a unique solution to help your law department meet its compliance obligations for complete, accurate reports. Because you must provide periodic updates of budgets, exposure, status, and so on before you can deliver your bills, reports in Tracker reflect this complete, timely information.

## IN-HOUSE AND OUTSIDE COUNSEL CONCUR THAT THOMSON REUTERS LEGAL TRACKER PROVIDES THE BEST SYSTEM FOR MANAGING LEGAL PROJECTS.

"Since joining Nike from private practice, I have seen the many advantages of the system from the client's perspective. Tracker simplifies our processing of bills and budgets, and streamlines the sharing of other important information about the status of the case. Tracker helps us collaborate more efficiently with our outside counsel, both in the U.S. and abroad."

Peter H. Koehler Jr.  
General Counsel, U.S. Region, *Nike*

"Clear Channel was one of the first customers on Tracker. Over the years, we have benefited from eight major releases — each of which has incorporated customer feedback and delivered useful new features. We have also watched them extend their legal platform to firms and corporations worldwide ... our widely dispersed legal teams have replaced much of the paper that we used to receive with online data coming directly from our firms."

Andy Levin  
EVP & CLO, *Clear Channel*

"We prefer and recommend Tracker because it is the easiest system to set up and use when submitting invoices. The application is well designed, with efficient online bill processing. In addition, our attorneys have a centralised place to communicate budgets, case status, and other key information to our clients. And, Tracker does not impose any charges on law firms to use the system."

Wendy Rustay  
Sr. Billing Manager, *Bingham McCutchen LLP*

"For the past three years, we've used Tracker to manage all of our legal work worldwide. Instead of dealing with mountains of paper and emails, we receive organized online information directly from our firms. Our implementation went very smoothly, and the system has been easy to use ever since. Tracker has been an unqualified success."

Steve Rosen  
VP Law, *Lucent Technologies*

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